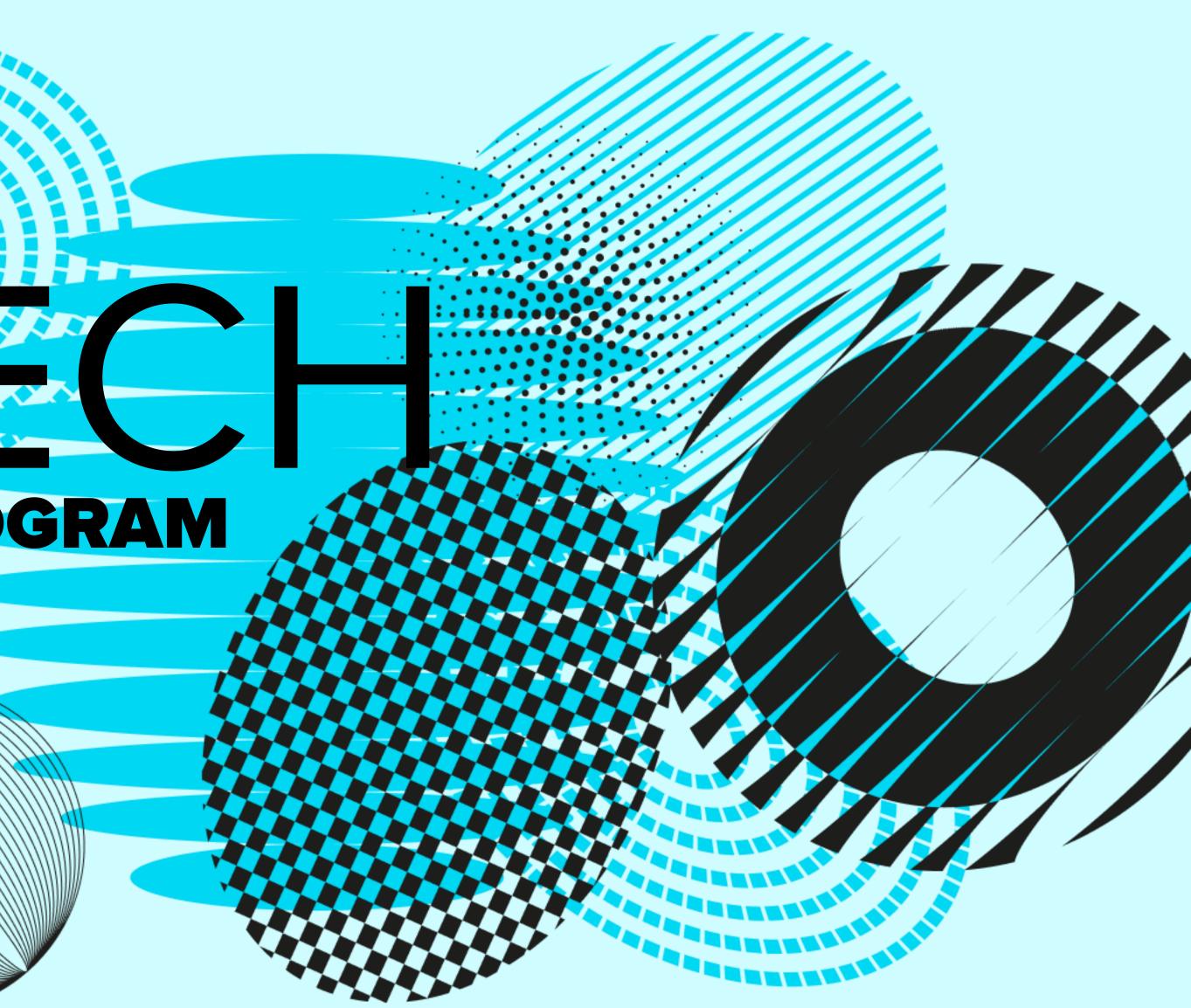
# **CORPORATE PRO BONO PROGRAM ON SUPPORTING SOCIAL INITIATIVES**

SoftServe Confidential



soft**serve** 







Volunteers



**Active Projects** 



## **Media Mentions**

**2,1** min **Audience Reached** 



18 **Released Projects** 





# AWARDS



# BUSINESS



## **Globee Business Award**

SoftServe has been recognized by Globee Business Award winning Gold in Podcast Achievement nomination with OpenTech podcast (Tse solution) created in partnership with Radio Skovoroda.

# **Corporate Engagement Awards**

SoftServe has been named the Silver Winner in the "Best charity, NGO, or NFP programme" category at the Corporate Engagement Awards 2024.

This recognition highlights our partnership with the Superhumans rehabilitation and prosthetics center, where we provided \$1M to support prosthetics and rehabilitation. We are developing a psychological care application in the scope of our OpenTech pro-bono program for those affected by the war in Ukraine.

# CORPORATE ENGAGEMENT AWARDS

# TIME HEROES . ORG

# **Time Heroes**

SoftServe has been honored with an award in the "Companies" category at the Annual "Heroes" Awards by Time Heroes, the largest volunteer platform in Bulgaria.



# **OUR IMPACT**



126,000

website users from August to December 2024



♥ ПОВЕРНИСЬ
ЖИВИМ

# \$1,638,604

donations total amount to support Ukraine collected from January to December 2024

# 39,751

donations numer to support Ukraine collected

платформа розвитку дошкільнят

# 10,000

Downloads in 2024 of mobile app to support Ukrainian preschoolers





## 65,000+

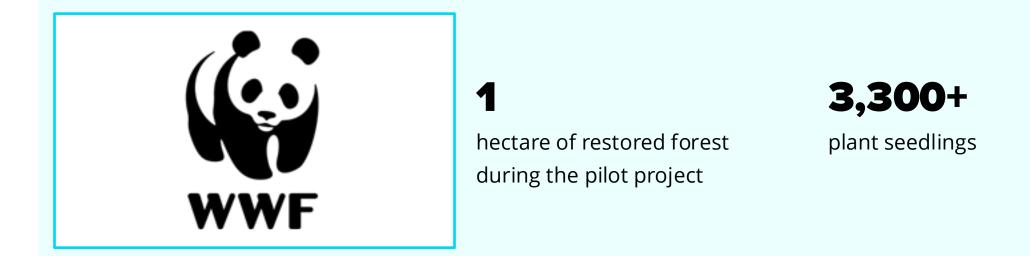
Unique website users from January to December 2024



Мініст**е**рство оборони України

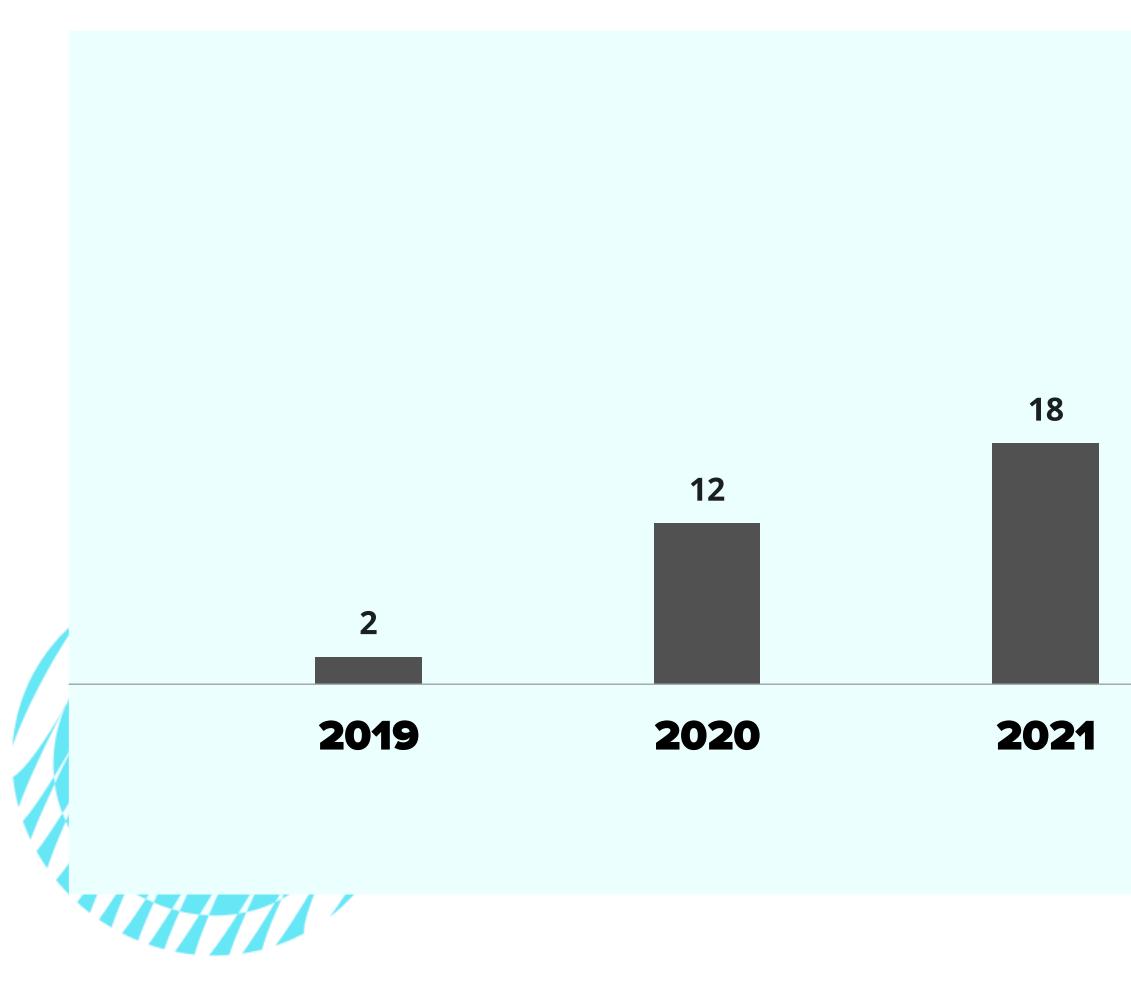
## 450,000+

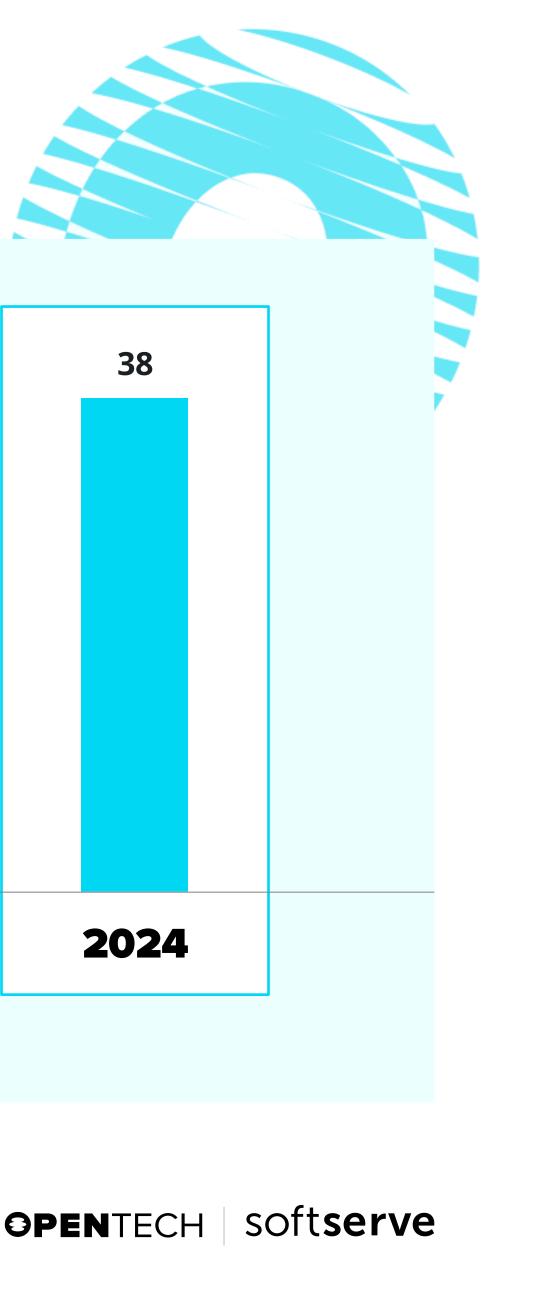
Unique website users from October to December 2024

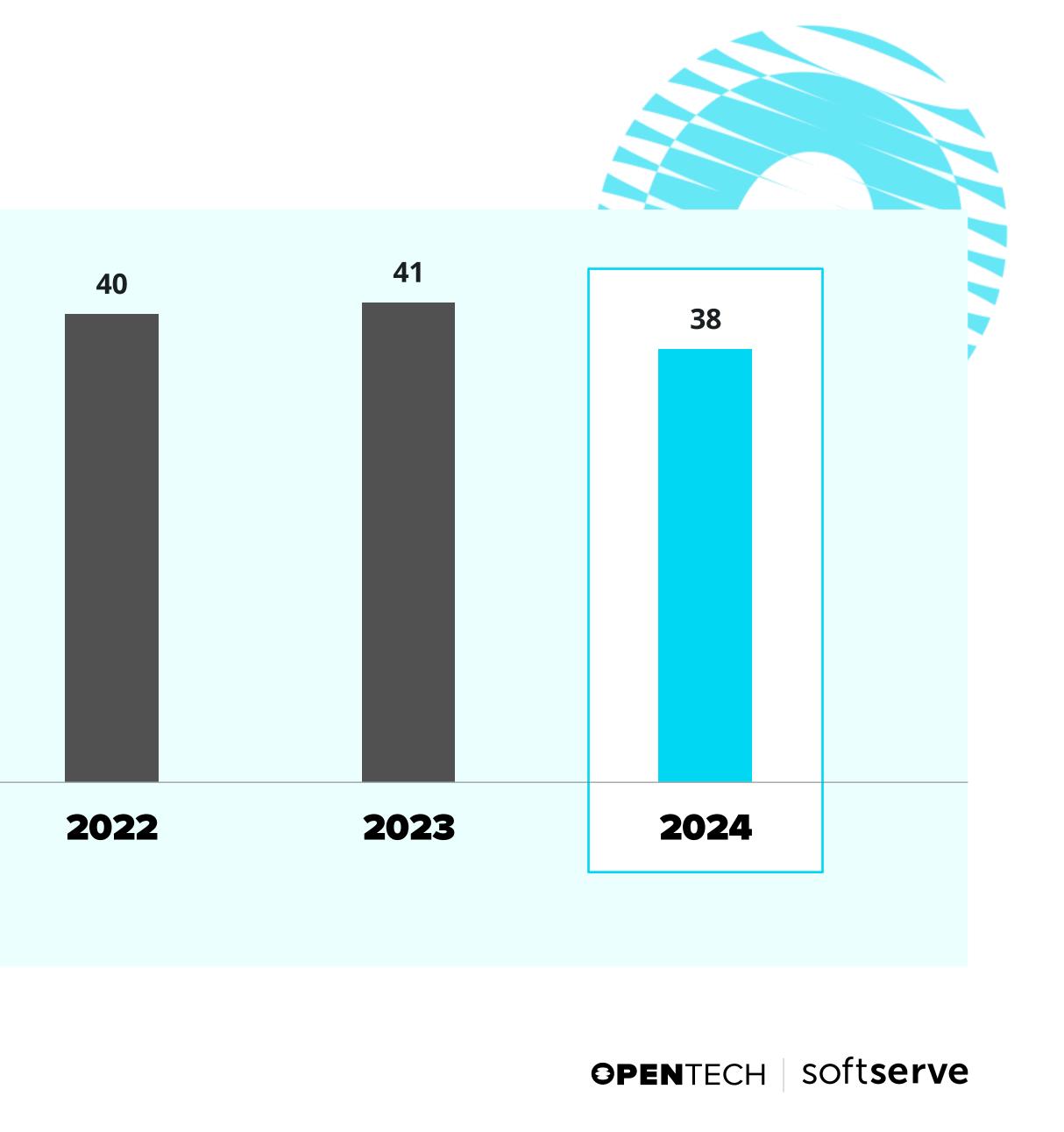




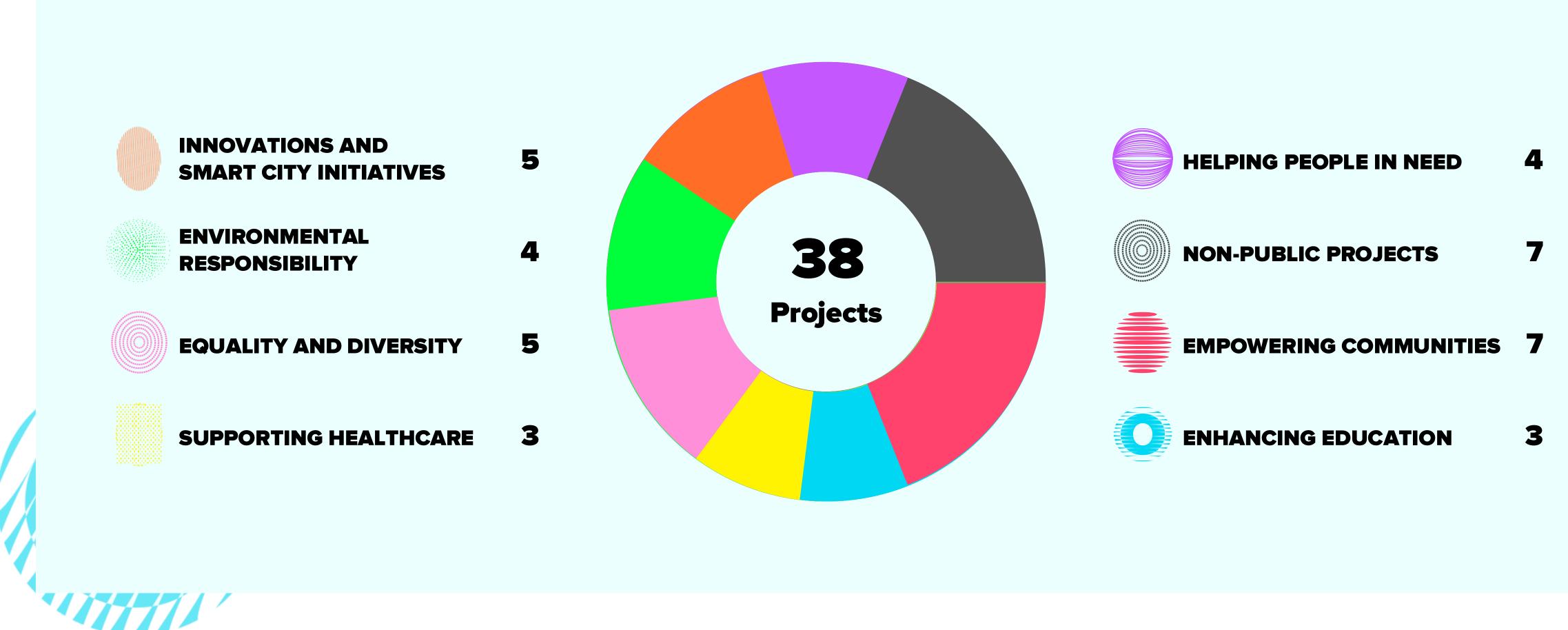
# **ACTIVE PROJECTS**







# **PROJECTS BY DIRECTION**







# PROJECTS BY LOCATION

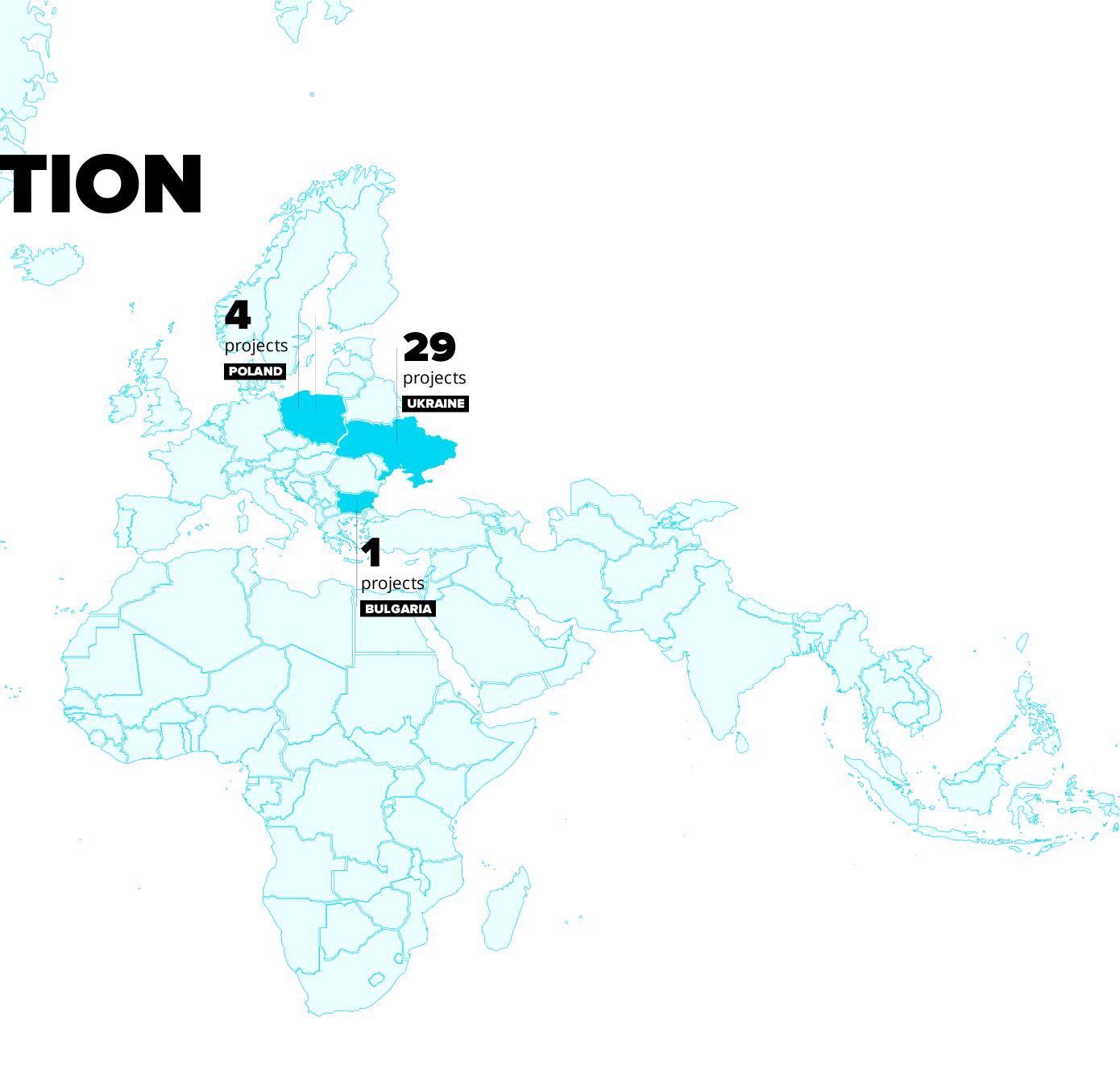
project MEXICO

De .

projects COLOMBI

project **CENTRAL AMERICA REGION** 

6 SoftServe Confidential



OPENTECH softserve

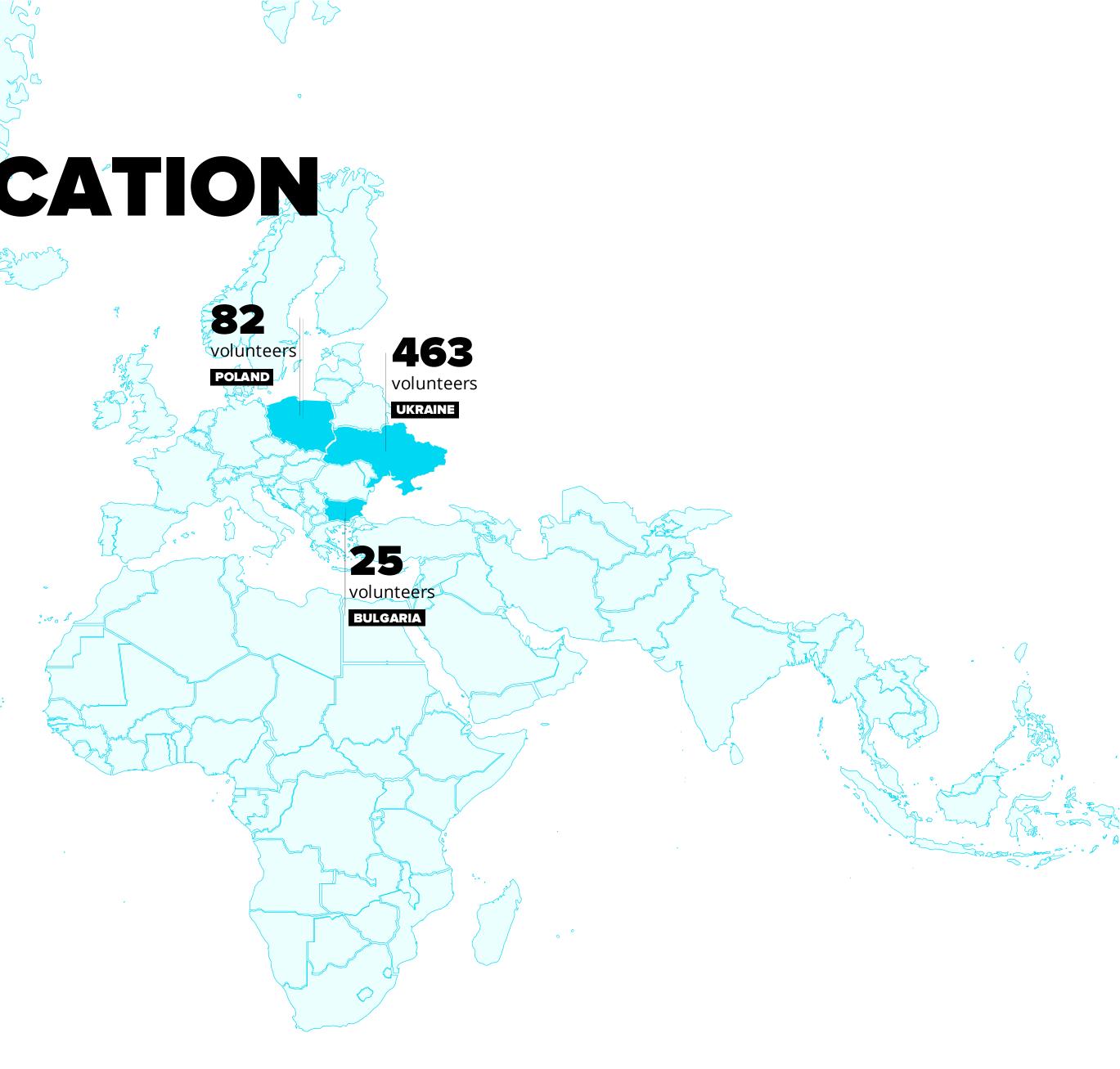
A



# VOLUNTEERS BY LOCATION

8 volunteers MEXICO

> volunteers COLOMBIA





# TIMELINE OF RELEASED PROJECTS

January	February March	April	May	June	July	August	September	October	November	December
Museum of history of Ukraine	I     I       I     I       I     I       I     I       I     I       I     I       I     I       I     I       I     I					         			       	
	National mediation ar conciliation service	b				     			     	
	Open	Eyes				     			     	
		Veteran hub							     	
	I     I       I     I       I     I       I     I       I     I       I     I       I     I       I     I				Μ	inistry of defence				
				Come b	ack alive					
				Знаїмо (nut	rition reform)					
									1   	







# **MUSEUM OF HISTORY OF UKRAINE**

The National Museum of the History of Ukraine and SoftServe present the new museum website, designed for visitor convenience and in line with the museum's identity.

The site includes information about both the main museum in Kyiv and its branch, offering a range of content from news to online exhibits. This joint project, initiated in 2021, aims to make history more accessible, especially during times of war, and is available in both Ukrainian and English.

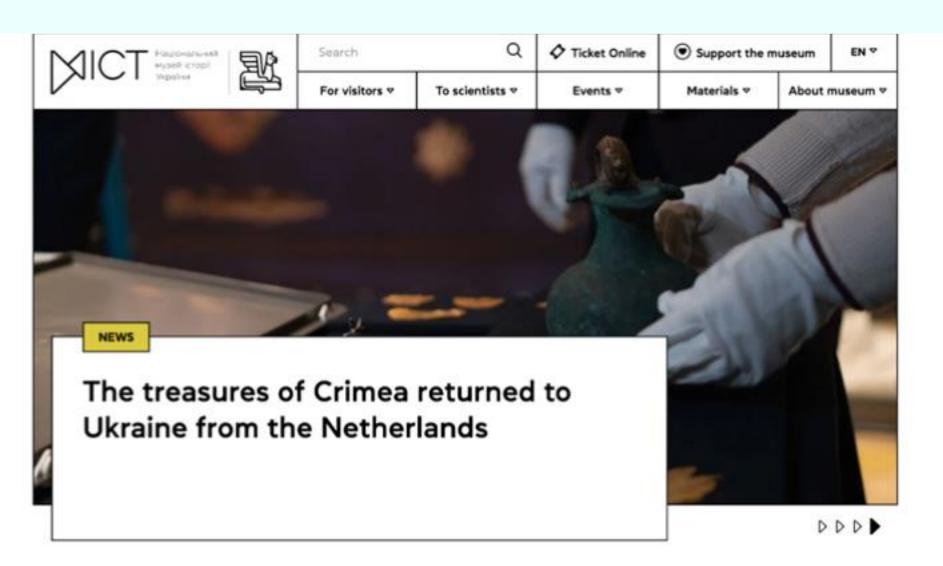
## **TEAM COMPOSITION**

26 team members 37 IT SoftServe academy students

## **PROJECT DURATION**

Start date: September 2021 Public release: January 2024 Support until: March 2024

LINK TO WEBSITE >>



## Exhibitions



ALL EXHIBITIONS

### Treasures of Crimea. The Return

O Treasury of the National Museum of the History of Ukraine str. Lavrska. 9

1610

Exhibition

## Seven Faces of Viktor Petrov

Q National Museum of the History of Ukraine str. Volodymyrska. 2

11.10.2024 → 11.04.2025



Pre-Christian beliefs of Ukraine

- Q National Museum of the History of Ukraine str. Volodymyrska. 2
- □ 06.06.2024 → 02.01.2026





# NATIONAL **MEDIATION AND** CONCILIATION SERVICE

OpenTech volunteers are revamping the NMCS website to enhance user experience. This modern, accessible platform will comprehensively showcase the Service's activities and offer functionalities to streamline labour dispute case management.

By combining user-friendliness with comprehensive information and improved case management tools, the new NMCS website, built by SoftServe volunteers, promises to be a valuable asset for the organization and the Ukrainian public alike.

## **TEAM COMPOSITION**

31 team members

## **PROJECT DURATION**

Start date: April 2023 Public release: May 2024 Support until: December 2024

## LINK TO WEBSITE >>



# Національна служба посередництва і примирення

Сайт працює в тестовому режим

## Напрями діяльності

Колективні трудові спори Соціальний діалог

### Поняття колективного трудового спору (конфлікту)

Колективний трудовий спір - це розбіжності, що виникли між сторонами соціально-трудових відносин.

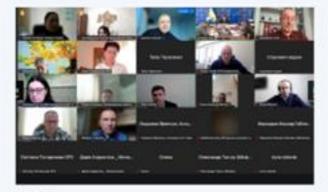
### Алгоритм вирішення спору (конфлікту)

В запежності від підстав висунення вимог, Однією з важливих функцій НСПП є що передбачені статтею 2 Закону України підготовка посередників та арбітрів, які «Про порядок вирішення колективних трудових спорів», змінюється порядок вирішення колективного трудового спору. арбітрів та посередників

### Підготовка трудових колективного трудового арбітрів та незалежних посередників

спеціалізуються на вирішенні колективни трудових спорів і формування списків

## Головні новини



Проєкт Закону України «Про колективні трудові спори» рекомендовано прийняти за основу

Всі новини ->

 $\leftarrow \rightarrow$ 

UA

### 19/12/2004

Обговорено перспективи трудового арбітражу на круглому столі в КНУ імені Тараса Шевченка

### 30/10/2024

Наша місія – допомогти максимально справедливо найти шлях до порозуміння: інтерв'ю Дмитра Кухнюка для видання «Юридична газета-

28/11/2034

15/11/2024

### 26 років Національній службі посередництва і примирення досягнення, здобутки та перспективи

Підсумки проєкту Ради Європи

захисту в Україні»: досягнення

Посилення соціального

виклики та перспективи

## Анонси

09 травня, 09:00 Освітній семінар

31 травня, 12:00 Презентація нового офіційного сайту НСПП

05 вересня, 13:00 Тренінг



# **OPEN EYES**

The goals of Open Eyes Charitable Foundation are to create a favorable and effective environment so that everyone can make the world a better place, to spread good practices of implementing employee initiatives, to develop localities actively, and to create opportunities and prospects for those segments of society in need as well as to implement innovations and modern solutions in various areas of community life. Since 2014, the company has supported the Ukrainian military and veterans, and from 2014-2016 systematically helped civilians in the conflict zone. On an ongoing basis, the Open Eyes IT Company Charitable Foundation implements thematic projects and donates equipment to the

military.

## **TEAM COMPOSITION**

25 team members

## **PROJECT DURATION**

Start date: March 2023 Public release: June 2024 Support until: September 2024

## LINK TO WEBSITE >>



### **OUR MAIN PROJECTS**

710 293 \$

43 802 5



DRIVE FOR LIFE: OKEAN **ELZY EDITION** Daily, millions of Ukrainians are risking

their lives due to the ongoing hostilitie siting access to medical care in many

Jkraine's border regions, frequently targeted by unexpected russian attacks. ace significant challenges, including .

50 000 \$



We do our best to contribute to the victo of Ukraine, helping doctors and combat

1023 583 5

**OUR RESULTS** 

200 +

\$42,000,000

250

900 ton

800+

250



# **VETERAN HUB**

OpenTech specialists collaborated with Veteran Hub to develop a new website designed to streamline service delivery for veterans and their families.

Based on Veteran Hub's research, 'The Journey of Veterans,' the website offers a comprehensive guide to the various stages of transitioning back to civilian life.

This resource was created in partnership with Veteran Hub and is supported by the Veterans Reintegration Program, implemented by IREX and Veteran Hub with funding from the U.S. Department of State.

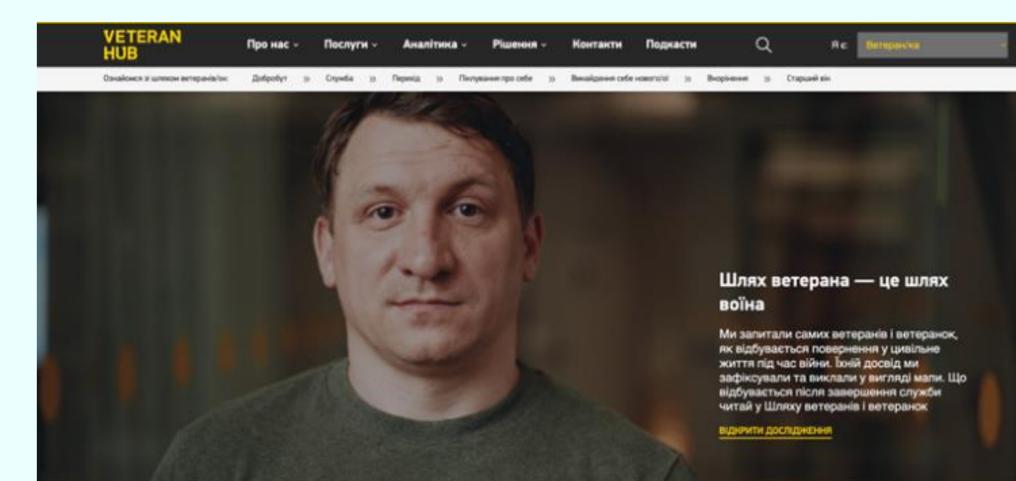
## **TEAM COMPOSITION**

14 team members

## **PROJECT DURATION**

Start date: October 2022 Public release: July 2024 Support until: September 2024

LINK TO WEBSITE >>



### КАРТКОВА ГРА «СВІТИ»

250 запитань про важливе для воїнів, ветеранів, ветеранок і їхніх коханих.

Війна трансформує ролі, світогляд, обов'язки, плани людей у парі та змінює самі стосунки. Ми у Veteran Hub створили карткову гру «Світи», бо хочемо, щоби важливі для вас розмови тривали під час та після служби, а досвід обох був однаково важливий і почутий.

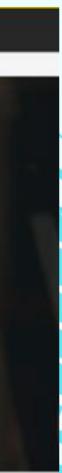
Запросіть вашого партнера чи партнерку до діалогу!

**DOHATIK POSMOBY** 



### ЕТАПИ ШЛЯХУ

1 Служба	+
2 Перехід	+
3 Піклування про себе	+
4 Винайдення себе нового/ої	+
5 Вкорінення	+
б Старший вік	+







# MINISTRY OF DEFENCE

OpenTech volunteers have developed a new official Ministry of Defence website and migrated the data from old site to it. Prioritizing accessibility, mobile compatibility, and enhanced security features.

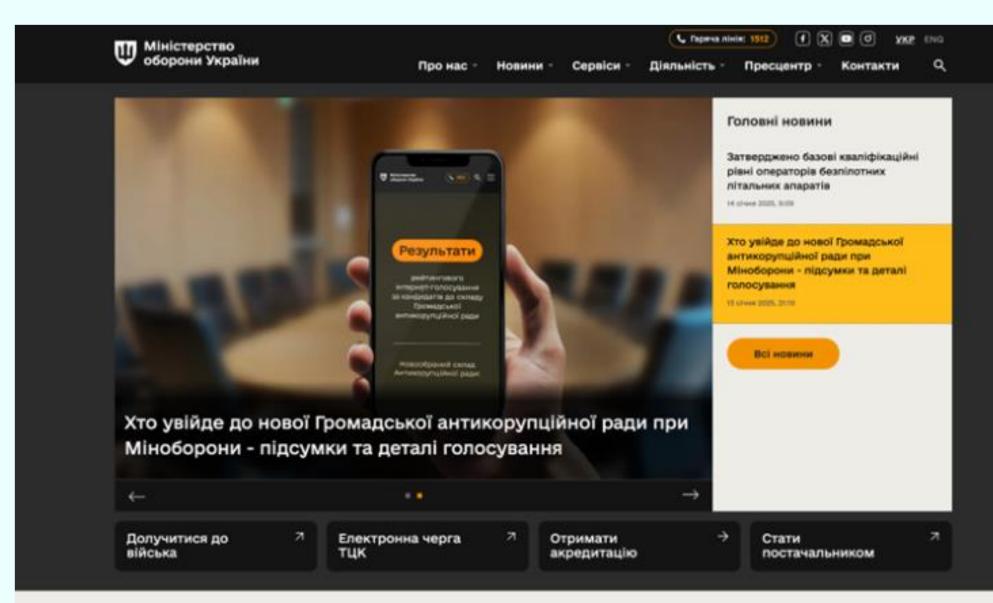
## **TEAM COMPOSITION**

43 team members

### **PROJECT DURATION**

Start date: March 2024 Public release: October 2024 Support: no end date

LINK TO WEBSITE >>



## Останні новини



Міноборони затвердило технічні специфікації на майно продовольної служби 3CV 14 Lf-east 2025, 12:54



Фінансування українського ОПК - Сергій Боєв закликав країни «Рамштайну» інвестувати в оборонну... 14 Artunal 2020, 11:22

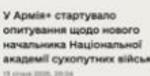
за інформацією Збройних сил України

Особовий склад	1 3 3 0
Танки	3
Бойові машини	11
БЛЛА	72
Артилерійські системи	47

Загальні бойові втрати росіян за добу: 1 330 окупантів, 72 БПЛА та 47 артсистем



Зброя, ППО та розвиток промисловості: Рустем Умеров назвав пріоритети України на засіданні групи Е5 13 chase 2025, 20:50



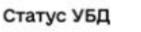
 $\rightarrow$ 

Велика Британія інвестує у посилення обороноздатності

## Сервіси

Воїнам та їх сім'ям Майбутнім воїнам Громадянам

### Зразки рапортів 7



### Допомога після 7 поранення

Корисна Інформація про медичну допомогу; від лікування та реабілітації до протезування, включаючи корисний довідник для...

### $\rightarrow$ Грошове забезпечення

Структура грошового забезпечения військовослужбовців, з можливістю завантажити пам'ятку та скористатися...

### Тут зібрані зразки понад 70 найпопулярніших рапортів про відпустки, лікування, звільнення, грощове забезпечення та інше.

Довідник

військовослужбовцям ЗСУ про те, як самостійно отримати

статус учасника бойових дій

### Загальні бойові втрати росіян за 13.01.2025

Всі новини -



# KHERSON REGIONAL STATE ADMINISTRATION

SoftServe specialists have successfully completed the website update for the Kherson Regional Military State Administration.

Users can now easily navigate between the administration's structural units and administrative services.

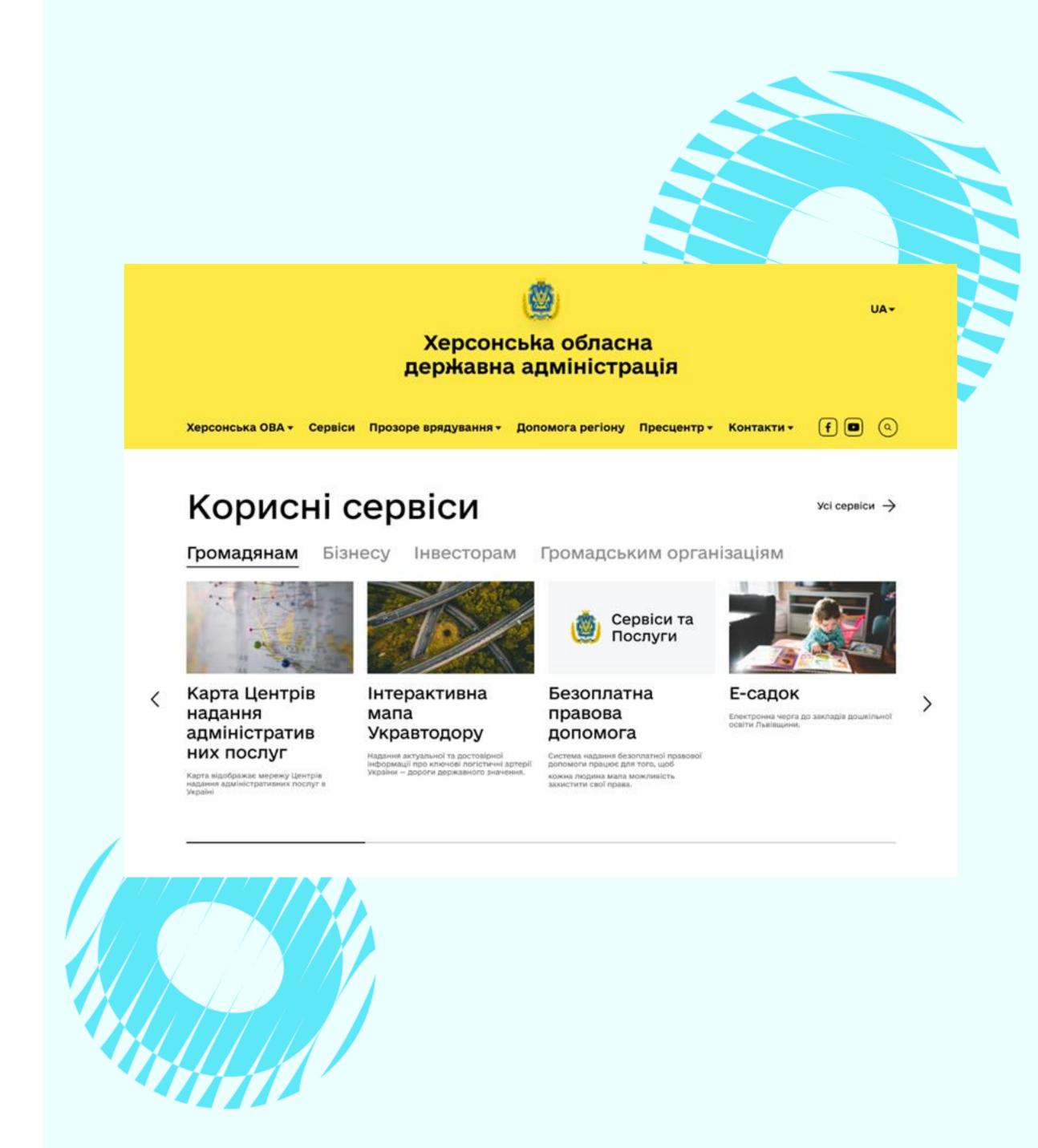
The website provides convenient access to information on assistance programs for families affected by the war, people with disabilities, and those impacted by regional hostilities, among other categories.

## **TEAM COMPOSITION**

22 team members

## **PROJECT DURATION**

Start date: December 2023 Finish date: December 2024 Public release: in progress



# **PARTNERS' FEEDBACK**



Halyna Alyomova Director of Communications at Veteran Hub VETERAN HUB

# "

Together with the OpenTech team, we began work in 2022, shortly after the full-scale war began. During this time, our organization also underwent its own transformation. At the same time, it was important for all of us to build a website that could reflect the Path of veterans from the beginning of their service and throughout their entire lives. Thanks to the diligent work of the volunteer team, which initially laid the foundation for flexibility and capacity, by the summer of 2024, we were able to showcase the organizational structure of service unity, analytics, and solutions, and place all our achievements on a single platform. For our clients — veterans and their loved ones — this also provided an additional opportunity to access a contactless informational service relevant to every stage of their Path.





# **Bohdan Vykhor**

Executive director of WWF-Ukraine



# **99**

Step by step, we are collectively bringing closer a future where people and nature coexist in harmony. The Forest Restoration Platform of Ukraine, which we are developing, is not just a technological solution but also a symbol of how the combined efforts of the public, businesses, and the state, grounded in modern science, can change the world.

We are deeply grateful to our partners at SoftServe for your dedication, contribution, and belief in our shared mission. Together, we are creating tools that inspire action and help build a sustainable future for our planet.



# **PARTNERS' FEEDBACK**



# Valentyna Yanchuk

Head of the information and technical support sector National Museum of the History of Ukraine



The National Museum of the History of Ukraine expresses its gratitude to SoftServe for developing the new museum website, nmiu.org, created by the company as part of the charitable initiative OpenTech.

The website was developed after numerous joint consultations between the teams of the National Museum of the History of Ukraine and SoftServe, following the principles of maximum user convenience, adherence to the museum's identity, and corporate colors.

The task for the developers was to consolidate information about the activities of the National Museum of the History of Ukraine and its branch, the Treasury of the National Museum of the History of Ukraine, on a single website. The SoftServe team accomplished this brilliantly.

The website is an essential part of the institution's public face. The new museum website, created by the SoftServe team, reflects the museum's ambition to become more modern, convenient, and accessible for visitors and anyone interested in Ukrainian history, both in Ukraine and abroad.





# **Fernando Roa Pereira**

Technology, Innovation, and Development Strategist at Juanfe Foundation



My experience working with SoftServe has been extremely enriching and positive. Since the beginning of our collaboration, their team has shown a high level of professionalism, commitment and knowledge, which has been key to carrying out the development of our information management tool in Salesforce. Thanks to their technical and strategic support, we have managed to make significant progress in our project and achieve results that, without a doubt, would not have been possible without this alliance. I am deeply grateful for their dedication, and for the fundamental role, they have played in the success of our initiative at the Juanfe Foundation.

