



OPENTECH

**CORPORATE PRO BONO PROGRAM
ON SUPPORTING
SOCIAL INITIATIVES**

KEY FIGURES

590+

Volunteers

38

Active Projects

18

Released Projects

143

Media Mentions

2,1 mln

Audience Reached

37

Partners

AWARDS



Globe Business Award

SoftServe has been recognized by Globe Business Award winning Gold in Podcast Achievement nomination with OpenTech podcast (Tse solution) created in partnership with Radio Skovoroda.



Corporate Engagement Awards

SoftServe has been named the Silver Winner in the "Best charity, NGO, or NFP programme" category at the Corporate Engagement Awards 2024.

This recognition highlights our partnership with the Superhumans rehabilitation and prosthetics center, where we provided \$1M to support prosthetics and rehabilitation.

We are developing a psychological care application in the scope of our OpenTech pro-bono program for those affected by the war in Ukraine.



Time Heroes

SoftServe has been honored with an award in the "Companies" category at the Annual "Heroes" Awards by Time Heroes, the largest volunteer platform in Bulgaria.

OUR IMPACT





126,000
website users from August to December 2024

9,855
services provided



65, 000+
Unique website users from January to December 2024




\$1,638,604
donations total amount to support Ukraine collected from January to December 2024

39,751
donations numer to support Ukraine collected




Міністерство оборони України

450,000+
Unique website users from October to December 2024



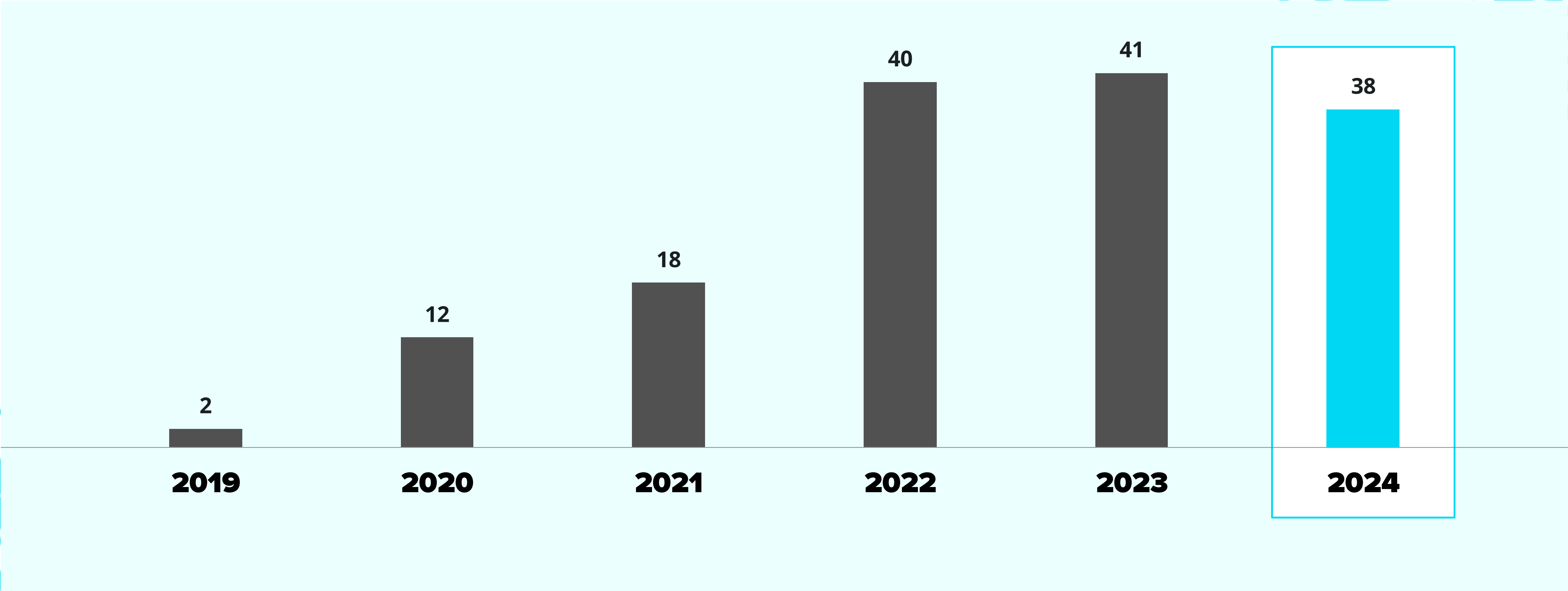
10,000
Downloads in 2024 of mobile app to support Ukrainian preschoolers



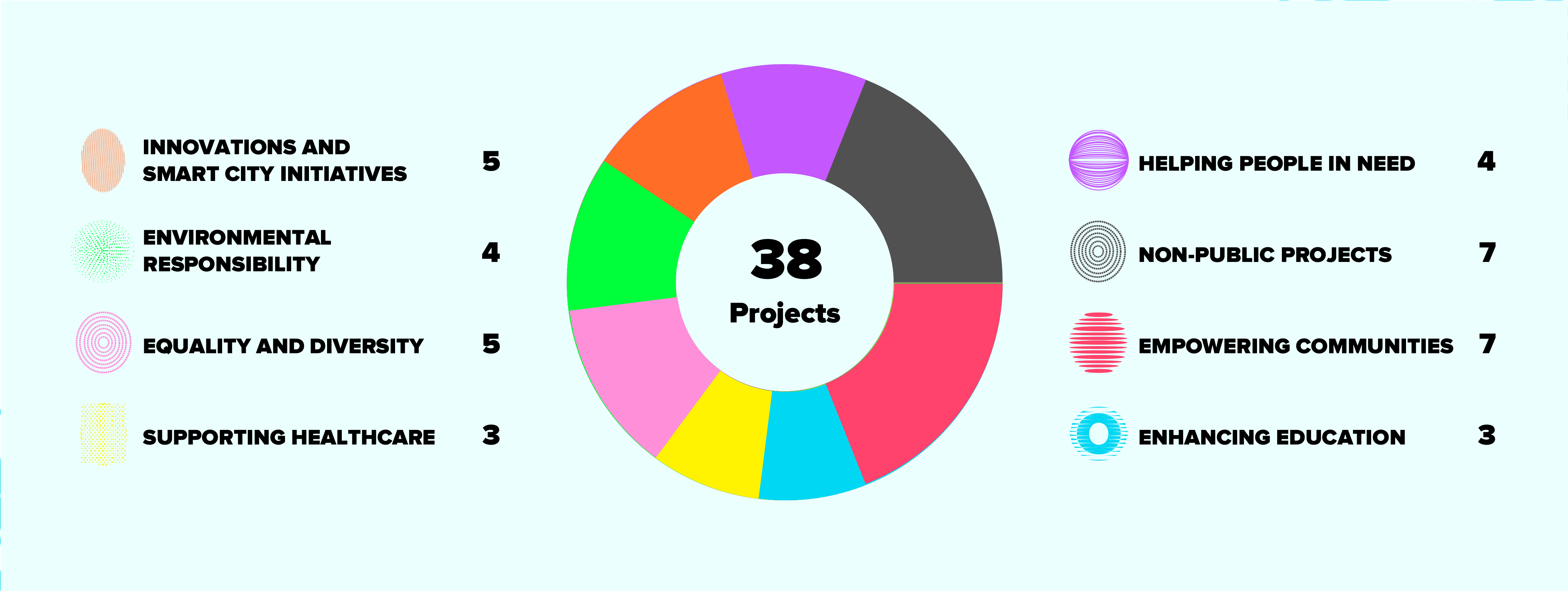
1
hectare of restored forest during the pilot project

3,300+
plant seedlings

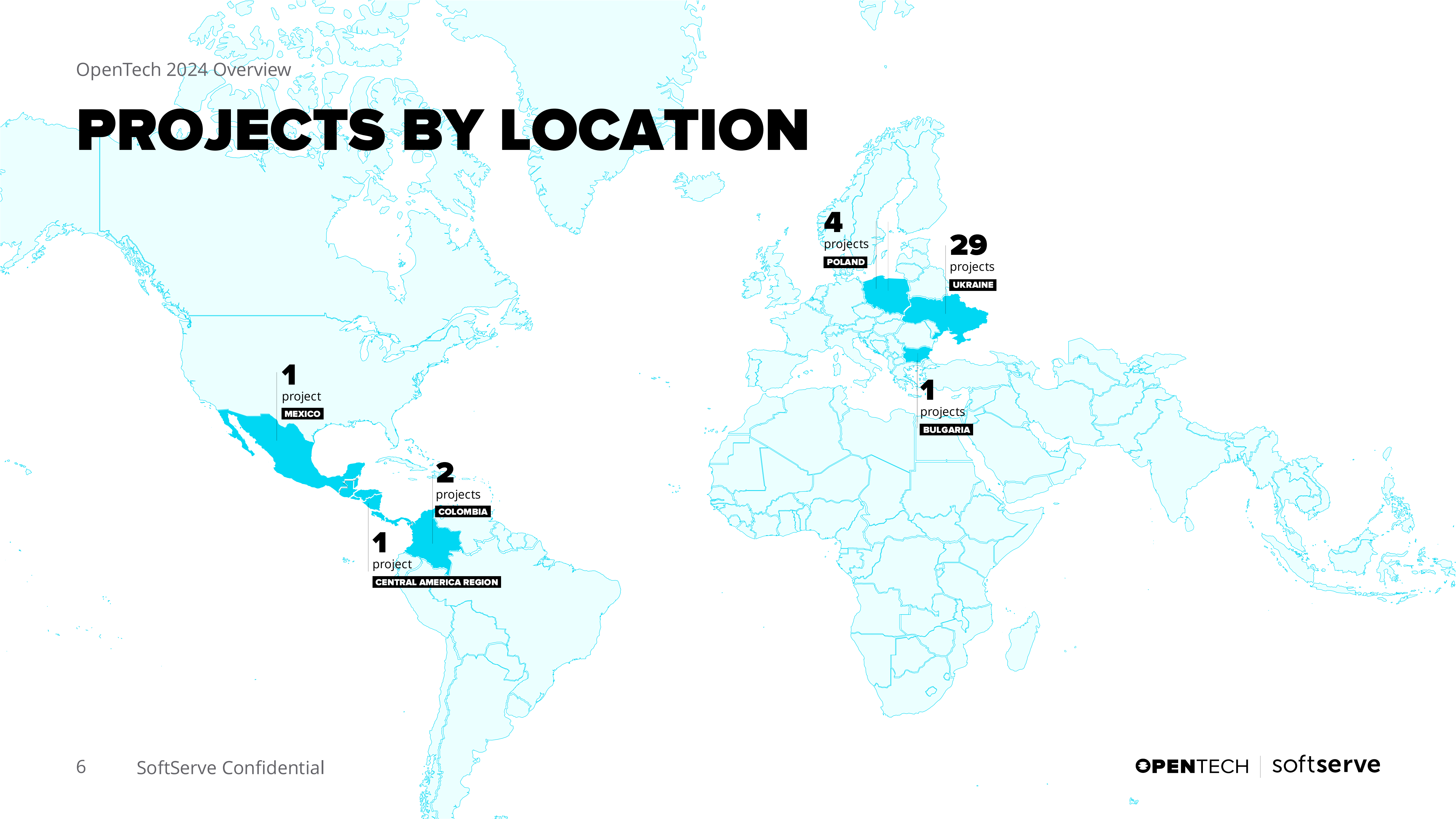
ACTIVE PROJECTS



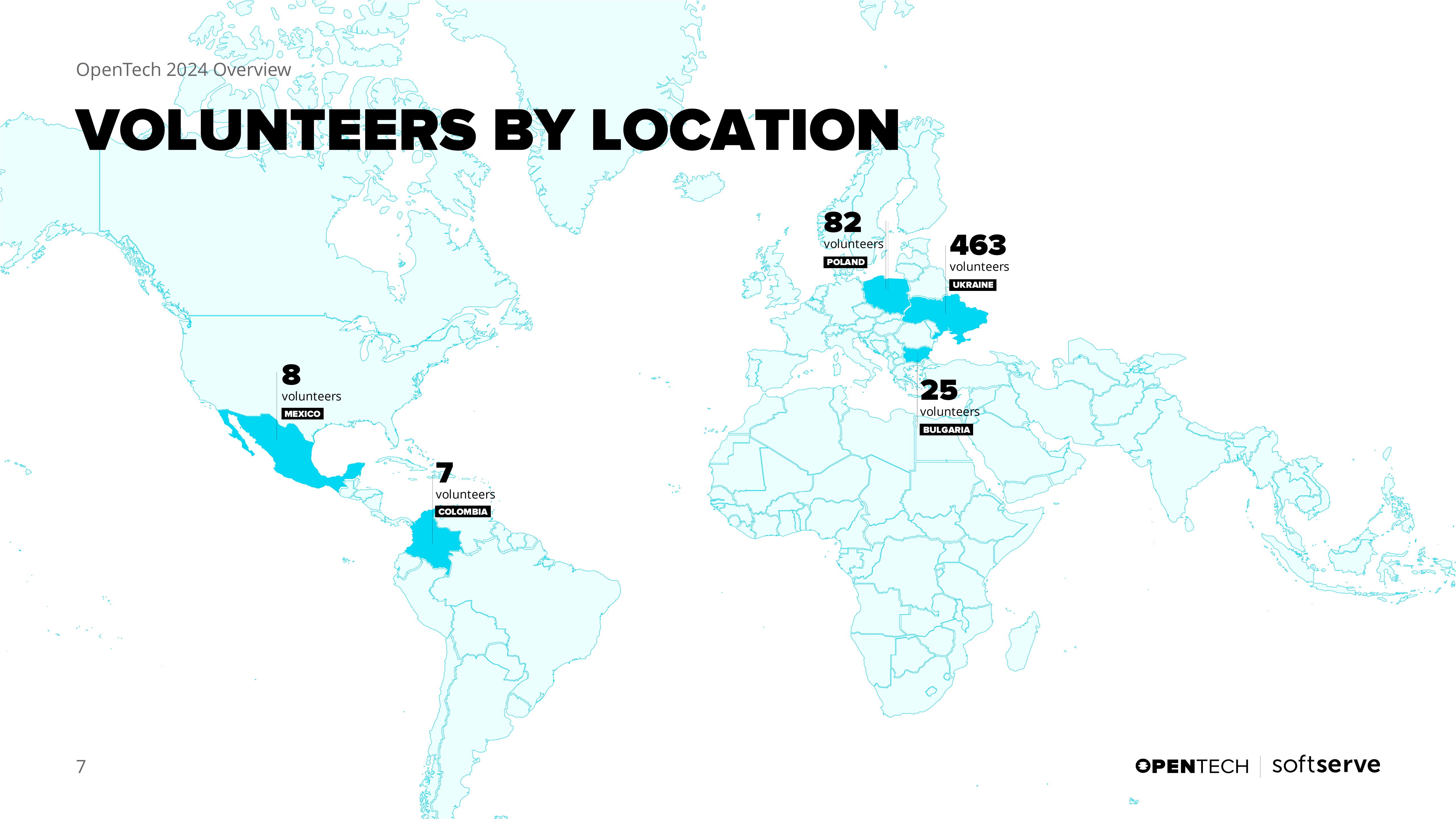
PROJECTS BY DIRECTION



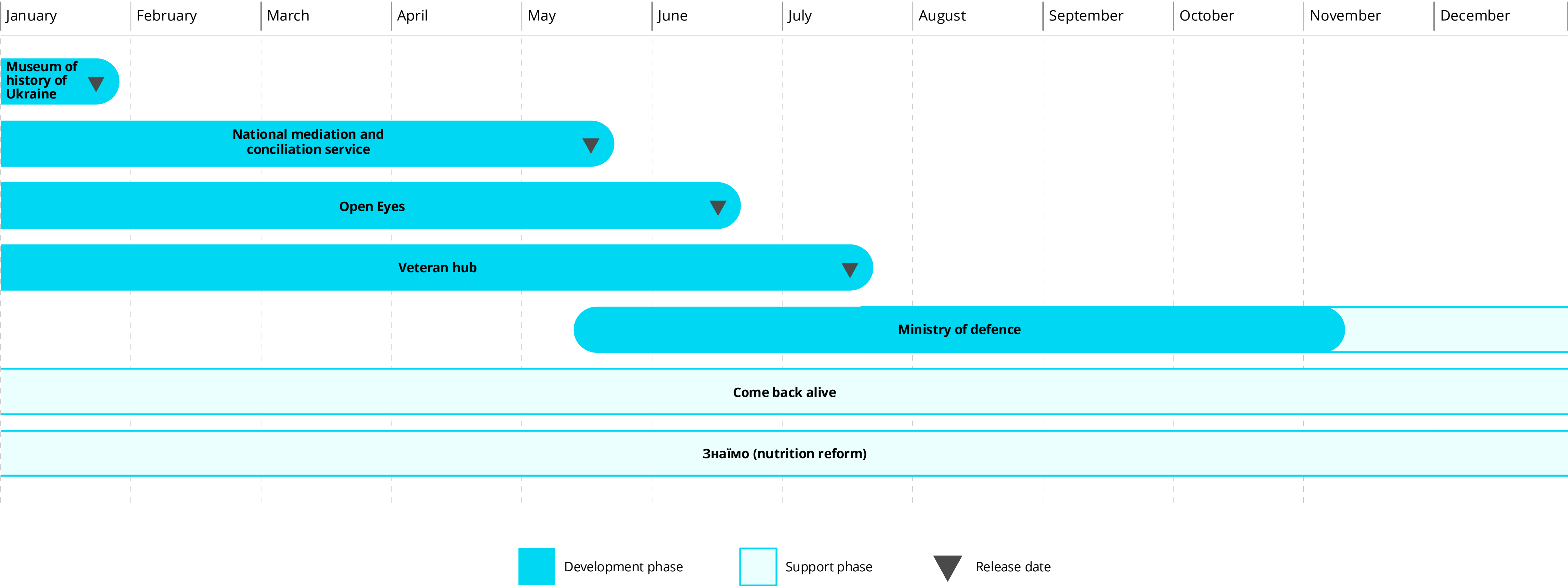
PROJECTS BY LOCATION



VOLUNTEERS BY LOCATION



TIMELINE OF RELEASED PROJECTS



MUSEUM OF HISTORY OF UKRAINE

The National Museum of the History of Ukraine and SoftServe present the new museum website, designed for visitor convenience and in line with the museum's identity.

The site includes information about both the main museum in Kyiv and its branch, offering a range of content from news to online exhibits. This joint project, initiated in 2021, aims to make history more accessible, especially during times of war, and is available in both Ukrainian and English.

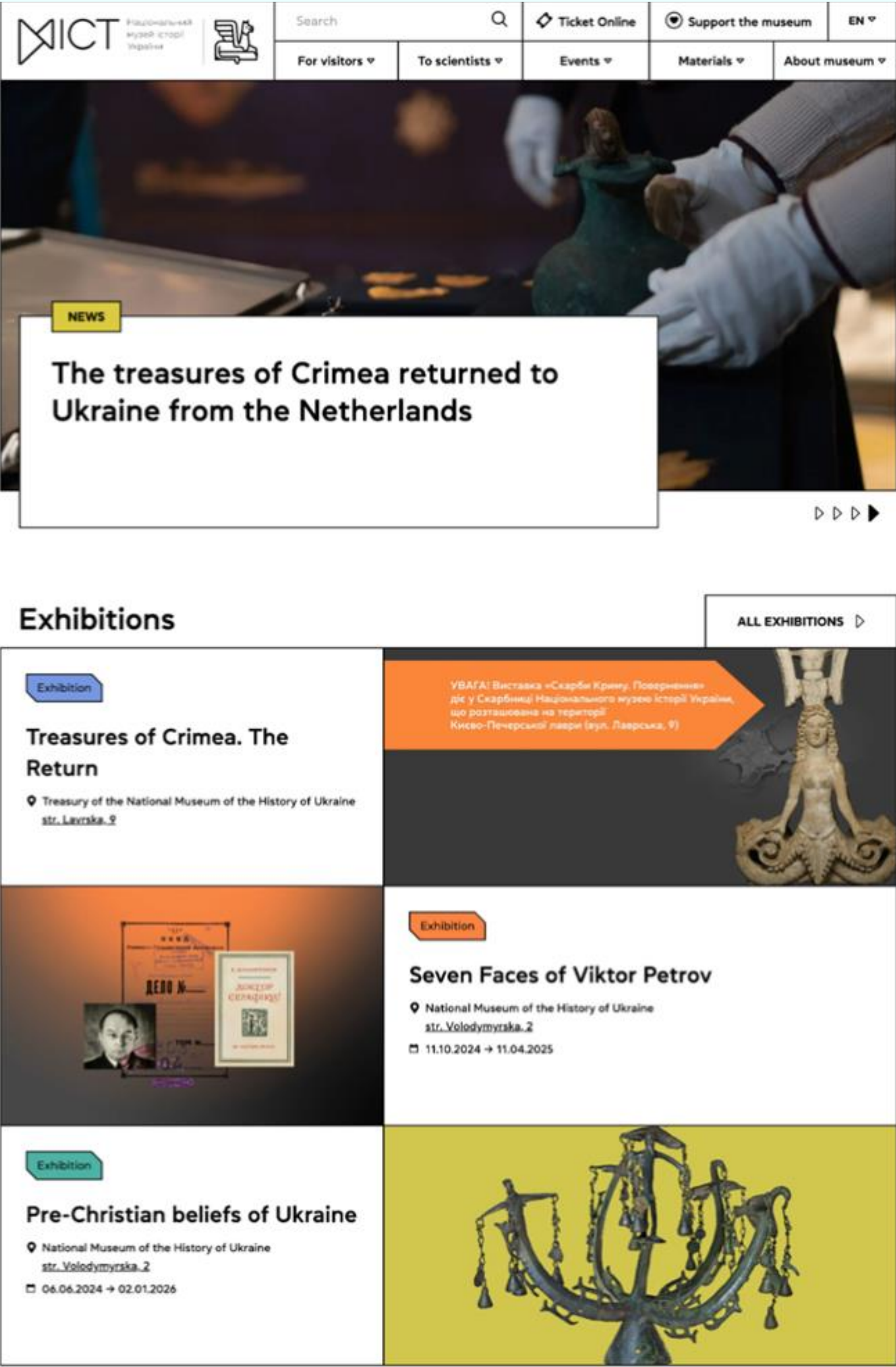
TEAM COMPOSITION

26 team members
37 IT SoftServe academy students

LINK TO WEBSITE >>

PROJECT DURATION

Start date: September 2021
Public release: January 2024
Support until: March 2024



NATIONAL MEDIATION AND CONCILIATION SERVICE

OpenTech volunteers are revamping the NMCS website to enhance user experience. This modern, accessible platform will comprehensively showcase the Service's activities and offer functionalities to streamline labour dispute case management.

By combining user-friendliness with comprehensive information and improved case management tools, the new NMCS website, built by SoftServe volunteers, promises to be a valuable asset for the organization and the Ukrainian public alike.

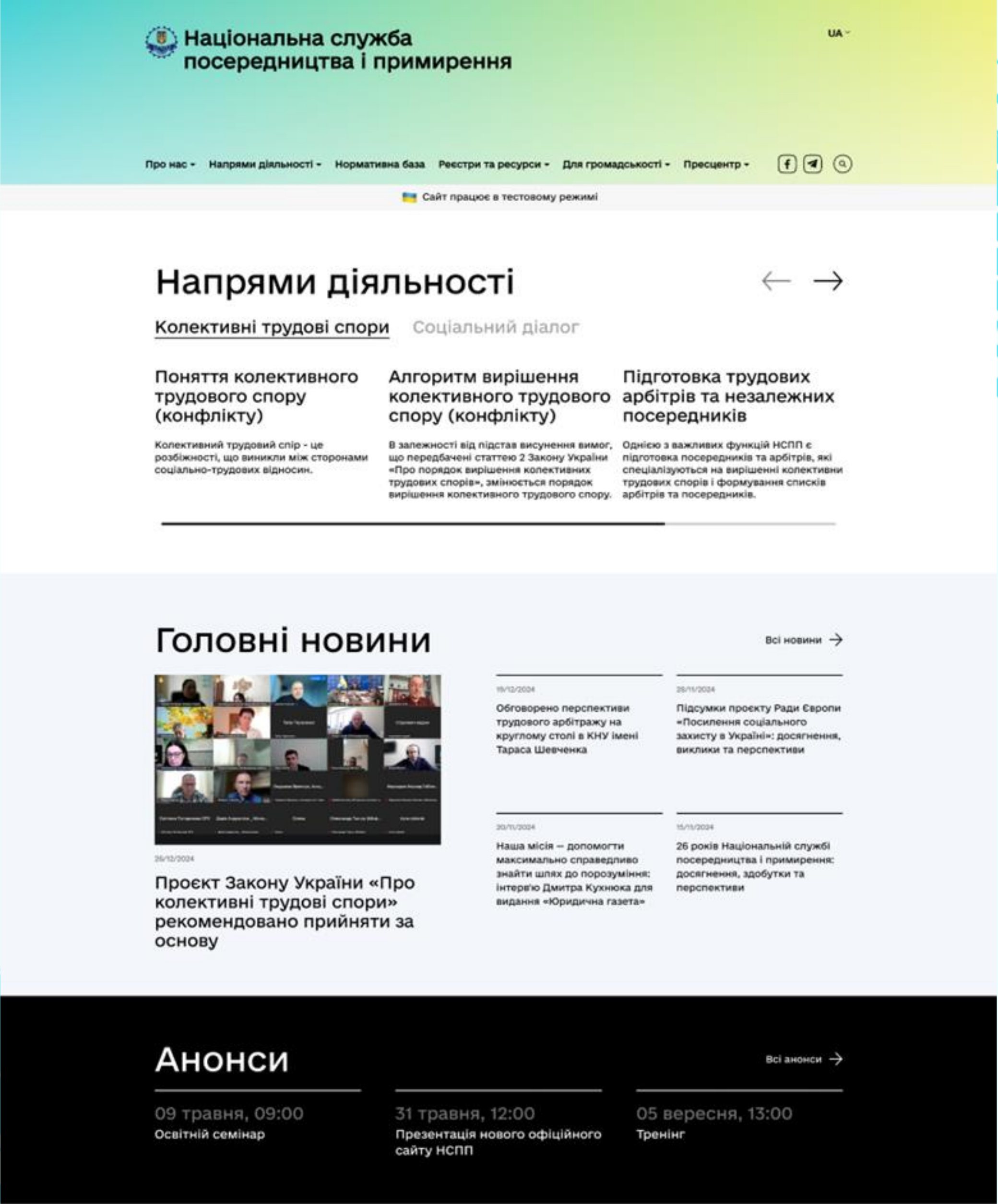
TEAM COMPOSITION

31 team members

LINK TO WEBSITE >>

PROJECT DURATION

Start date: April 2023
Public release: May 2024
Support until: December 2024



OPEN EYES

The goals of Open Eyes Charitable Foundation are to create a favorable and effective environment so that everyone can make the world a better place, to spread good practices of implementing employee initiatives, to develop localities actively, and to create opportunities and prospects for those segments of society in need as well as to implement innovations and modern solutions in various areas of community life.

Since 2014, the company has supported the Ukrainian military and veterans, and from 2014-2016 systematically helped civilians in the conflict zone. On an ongoing basis, the Open Eyes IT Company Charitable Foundation implements thematic projects and donates equipment to the military.

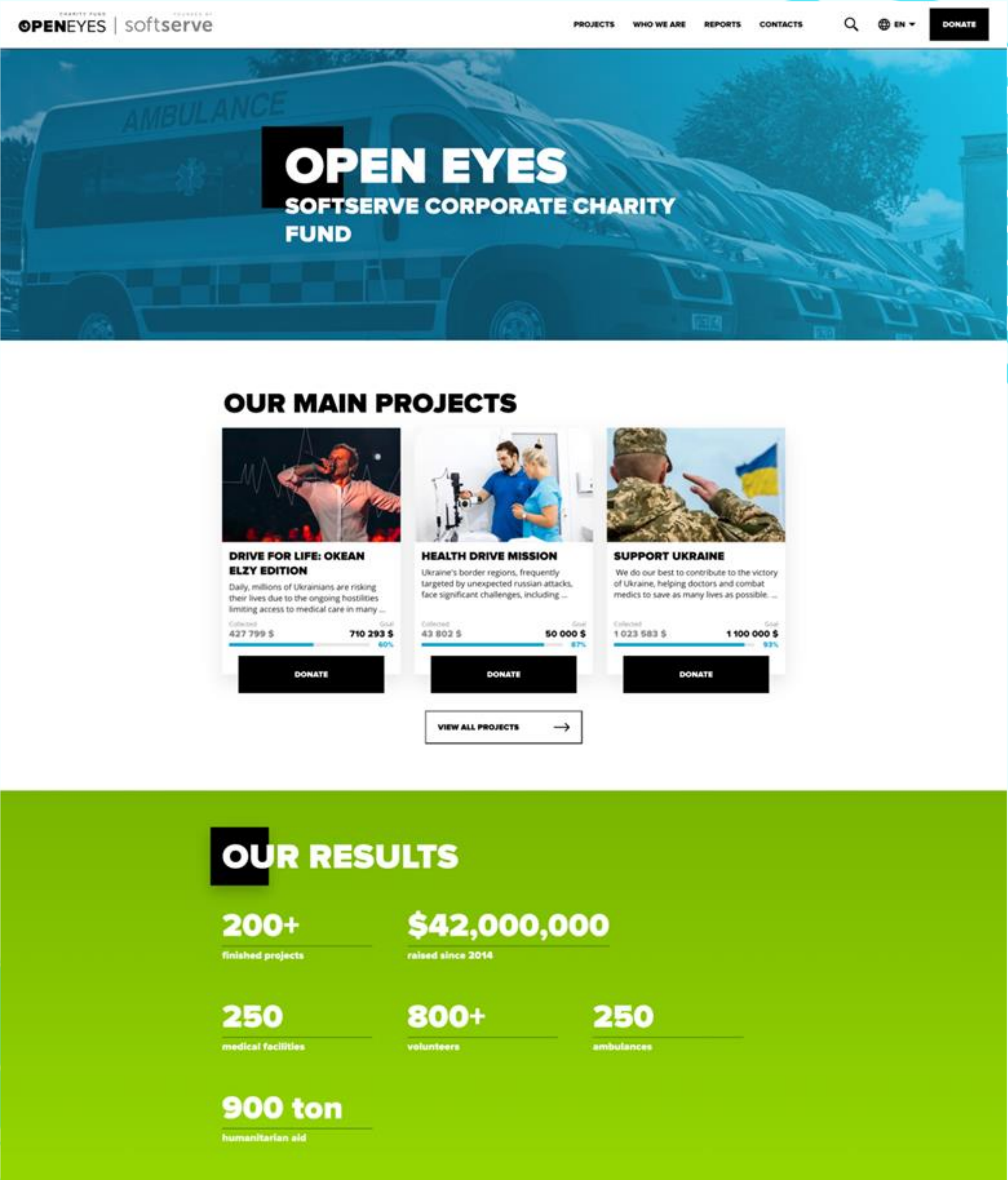
TEAM COMPOSITION

25 team members

PROJECT DURATION

Start date: March 2023
Public release: June 2024
Support until: September 2024

[LINK TO WEBSITE >>](#)



VETERAN HUB

OpenTech specialists collaborated with Veteran Hub to develop a new website designed to streamline service delivery for veterans and their families.

Based on Veteran Hub's research, 'The Journey of Veterans,' the website offers a comprehensive guide to the various stages of transitioning back to civilian life.

This resource was created in partnership with Veteran Hub and is supported by the Veterans Reintegration Program, implemented by IREX and Veteran Hub with funding from the U.S. Department of State.

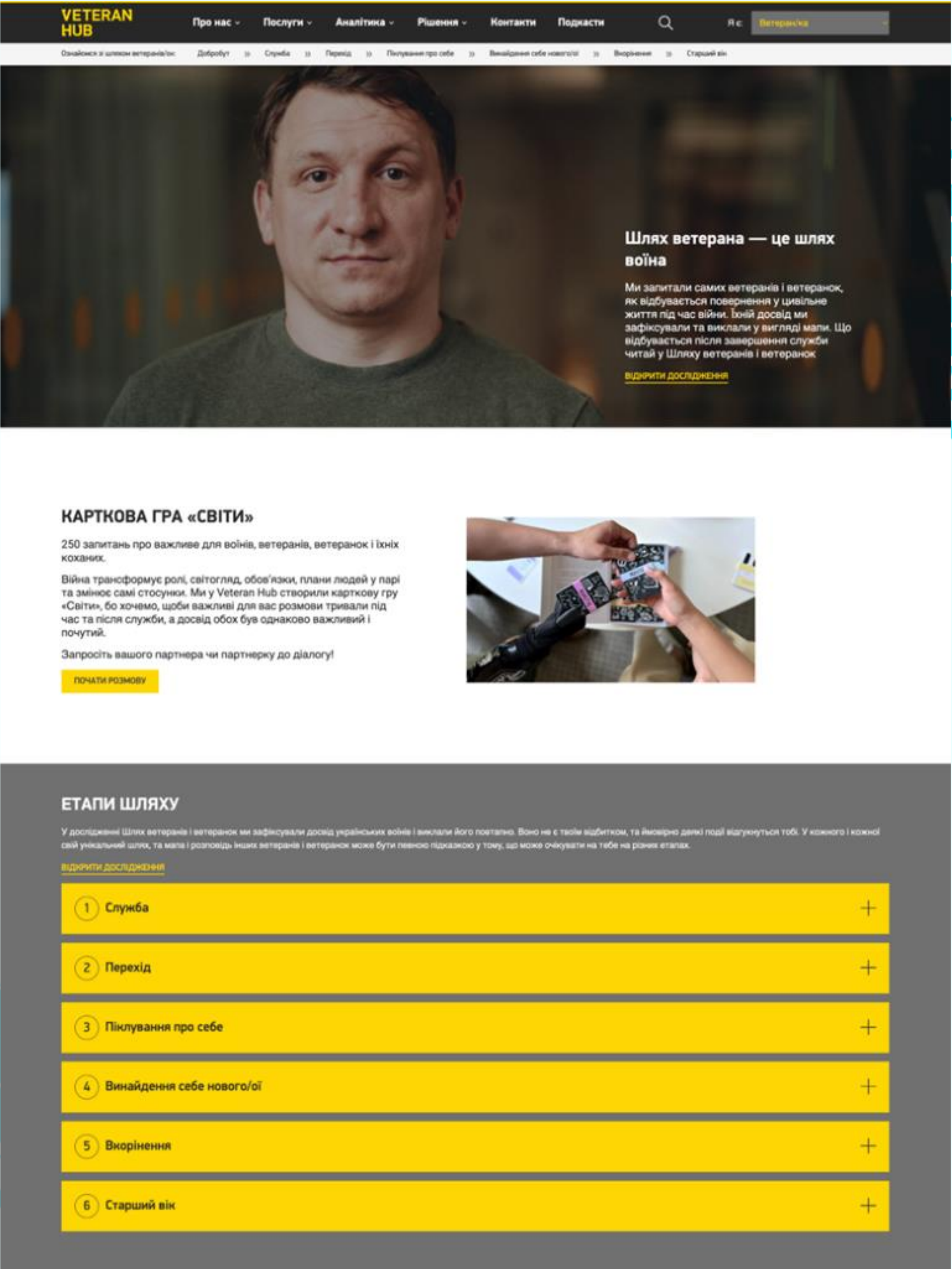
TEAM COMPOSITION

14 team members

PROJECT DURATION

Start date: October 2022
Public release: July 2024
Support until: September 2024

LINK TO WEBSITE >>



MINISTRY OF DEFENCE

OpenTech volunteers have developed a new official Ministry of Defence website and migrated the data from old site to it. Prioritizing accessibility, mobile compatibility, and enhanced security features.

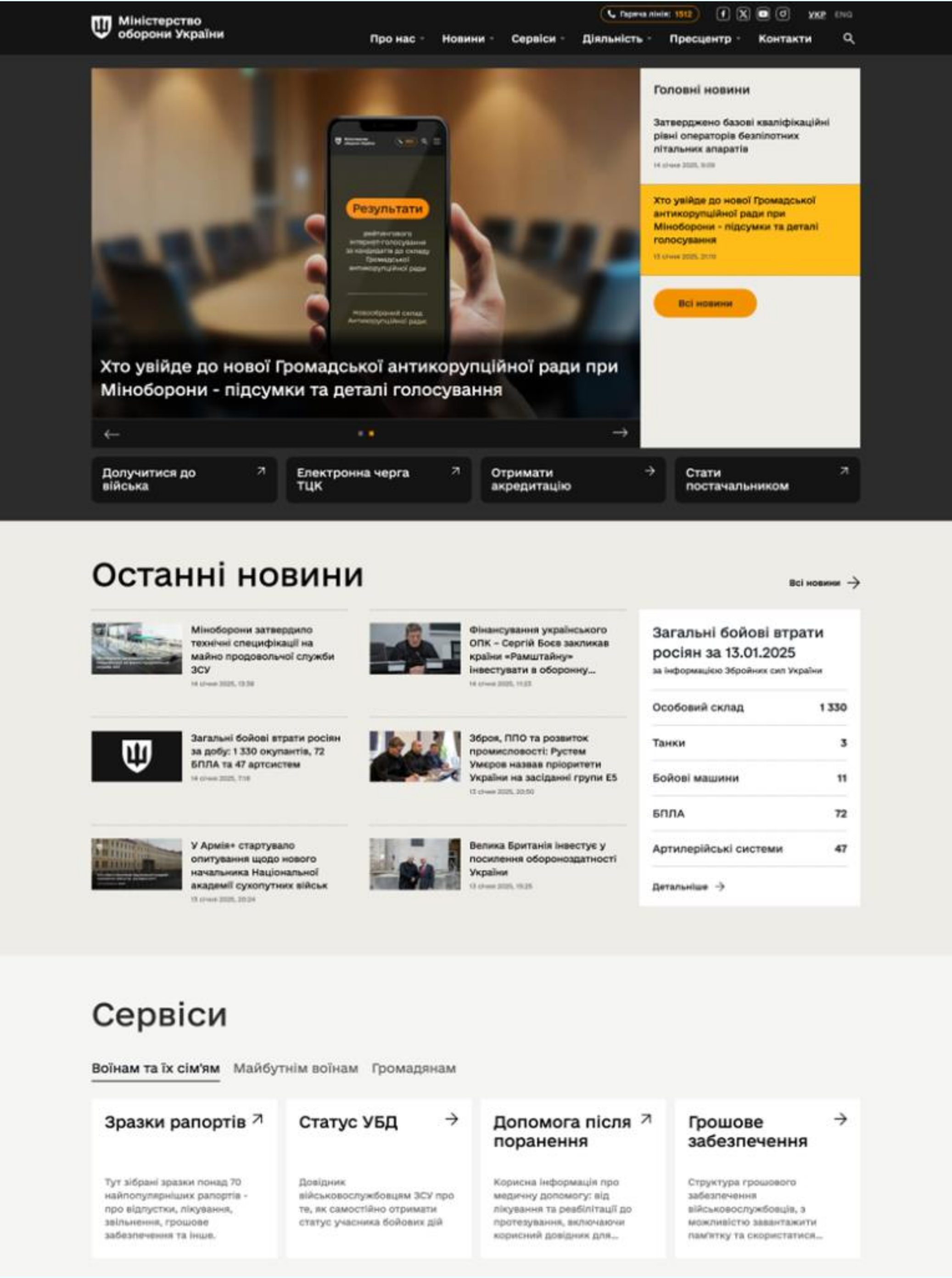
TEAM COMPOSITION

43 team members

[LINK TO WEBSITE >>](#)

PROJECT DURATION

Start date: March 2024
Public release: October 2024
Support: no end date



KHERSON REGIONAL STATE ADMINISTRATION

SoftServe specialists have successfully completed the website update for the Kherson Regional Military State Administration.

Users can now easily navigate between the administration's structural units and administrative services.

The website provides convenient access to information on assistance programs for families affected by the war, people with disabilities, and those impacted by regional hostilities, among other categories.

TEAM COMPOSITION

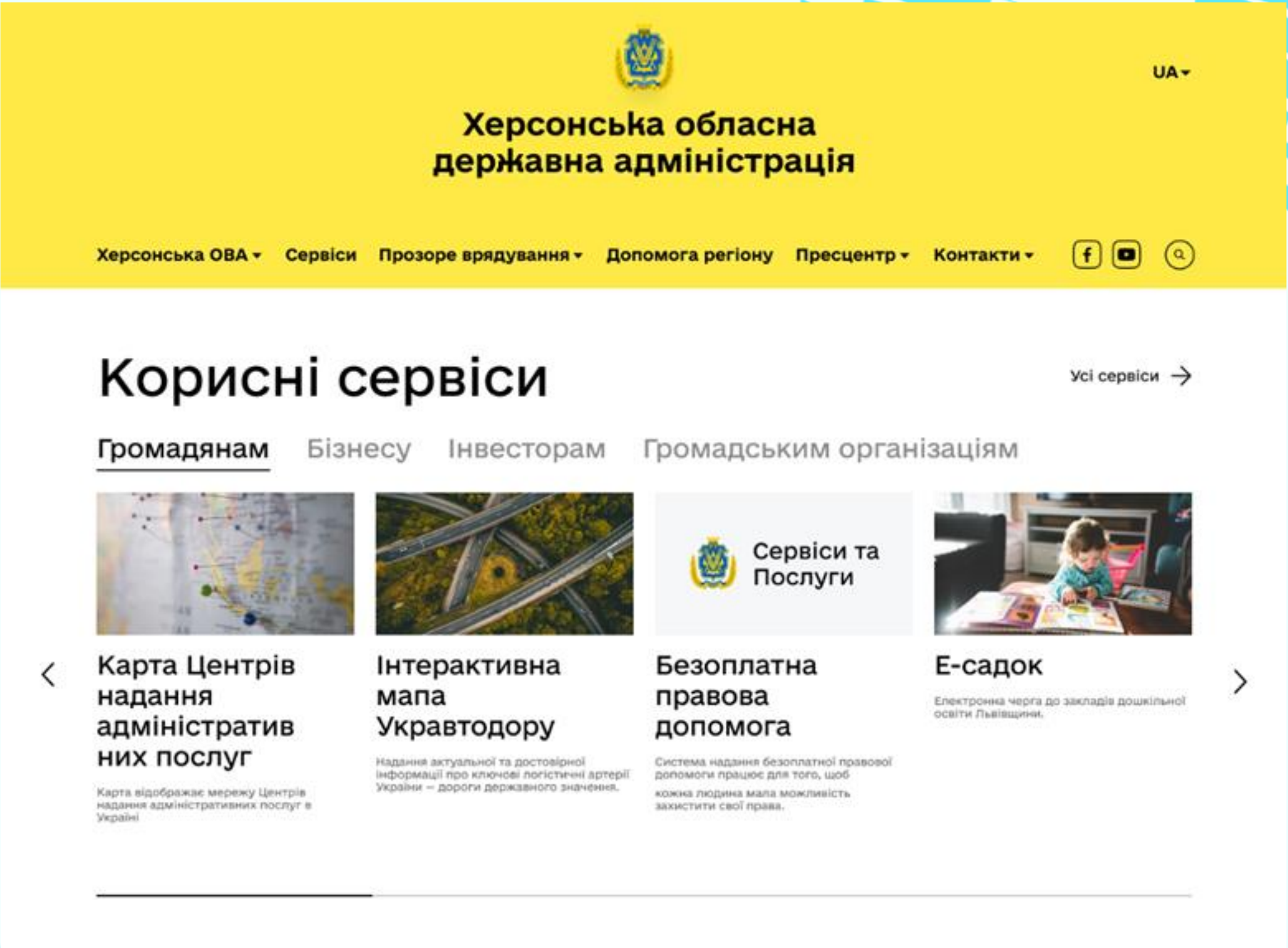
22 team members

PROJECT DURATION

Start date: December 2023

Finish date: December 2024

Public release: in progress



PARTNERS' FEEDBACK



Halyna Alyomova

Director of Communications at Veteran Hub



Together with the OpenTech team, we began work in 2022, shortly after the full-scale war began. During this time, our organization also underwent its own transformation. At the same time, it was important for all of us to build a website that could reflect the Path of veterans from the beginning of their service and throughout their entire lives. Thanks to the diligent work of the volunteer team, which initially laid the foundation for flexibility and capacity, by the summer of 2024, we were able to showcase the organizational structure of service unity, analytics, and solutions, and place all our achievements on a single platform. For our clients — veterans and their loved ones — this also provided an additional opportunity to access a contactless informational service relevant to every stage of their Path.



Bohdan Vykhov

Executive director of WWF-Ukraine



Step by step, we are collectively bringing closer a future where people and nature coexist in harmony. The Forest Restoration Platform of Ukraine, which we are developing, is not just a technological solution but also a symbol of how the combined efforts of the public, businesses, and the state, grounded in modern science, can change the world. We are deeply grateful to our partners at SoftServe for your dedication, contribution, and belief in our shared mission. Together, we are creating tools that inspire action and help build a sustainable future for our planet.

PARTNERS' FEEDBACK



Valentyna Yanchuk

Head of the information and technical support sector
National Museum of the History of Ukraine



The National Museum of the History of Ukraine expresses its gratitude to SoftServe for developing the new museum website, nmiu.org, created by the company as part of the charitable initiative OpenTech. The website was developed after numerous joint consultations between the teams of the National Museum of the History of Ukraine and SoftServe, following the principles of maximum user convenience, adherence to the museum's identity, and corporate colors. The task for the developers was to consolidate information about the activities of the National Museum of the History of Ukraine and its branch, the Treasury of the National Museum of the History of Ukraine, on a single website. The SoftServe team accomplished this brilliantly. The website is an essential part of the institution's public face. The new museum website, created by the SoftServe team, reflects the museum's ambition to become more modern, convenient, and accessible for visitors and anyone interested in Ukrainian history, both in Ukraine and abroad.

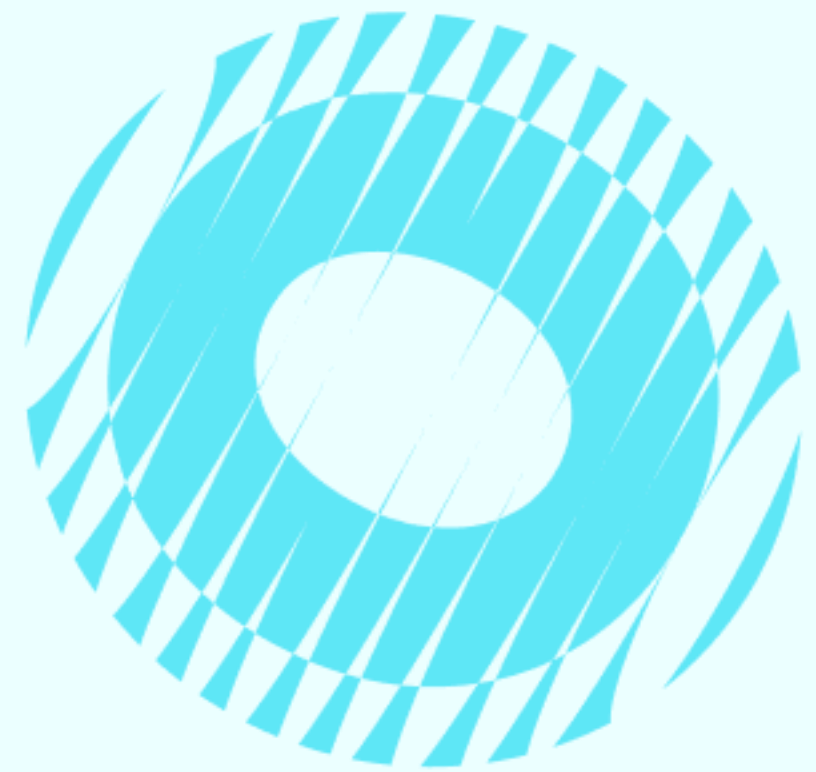
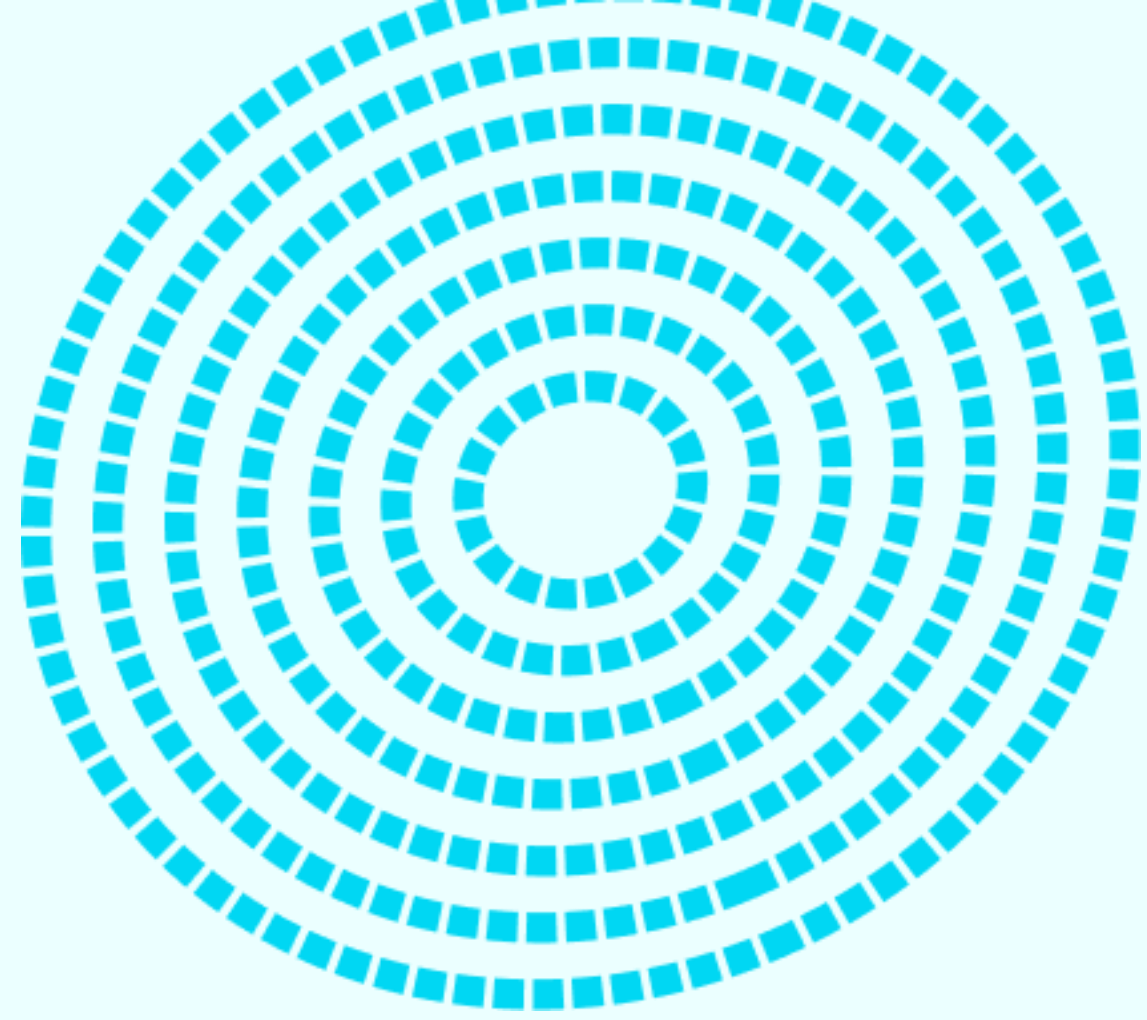


Fernando Roa Pereira

Technology, Innovation, and Development Strategist at Juanfe Foundation



My experience working with SoftServe has been extremely enriching and positive. Since the beginning of our collaboration, their team has shown a high level of professionalism, commitment and knowledge, which has been key to carrying out the development of our information management tool in Salesforce. Thanks to their technical and strategic support, we have managed to make significant progress in our project and achieve results that, without a doubt, would not have been possible without this alliance. I am deeply grateful for their dedication, and for the fundamental role, they have played in the success of our initiative at the Juanfe Foundation.



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