

softserve

OPEN TECH

CHANGING THE WORLD THROUGH TECHNOLOGY

January 2021 - July 2022



OLEKSANDR CHUBAY

Chief Technology Officer, Executive Sponsor
of Open Tech program

SoftServe has always cared about the people and communities where we live and work. Even when corporate social responsibility hadn't become a trend yet, we helped different organizations to make the world a better place. Why? Because we thought it was the right thing to do.

Over the years, more like-minded people were joining SoftServe and building a powerful culture of openness and volunteering. The company helped cultivate this culture and empower more associates to change the world.

In 2020, we decided to make our efforts more organized and began creating Open Tech, a crowdsourcing platform that engages employees in pro bono projects to address pressing social issues and problems. The official launch took place a year later, and we had already completed a number of successful projects.

It's in our DNA to investigate the core of a problem and then to find the best possible solution, so our associates eagerly contribute to Open Tech projects by sharing their expertise, skills, and personal time to make a profound social impact.

With the Russian invasion of Ukraine in February 2022, we felt an even greater need to support different initiatives and organizations in our common struggle against the aggressor. Having this strong desire to contribute to Ukraine's victory, we mobilized our resources and developed solutions for more than a dozen initiatives that assisted the state, volunteers, defenders, and victims of the war.

In our first SoftServe Open Tech Report, we'd like to share the impact of our work and, hopefully, inspire you to change the world together with us.



OPEN TECH

is a charity crowdsourcing platform, introduced in March 2021. It connects SoftServe's associates who are eager to contribute their time and skills to bring about significant, positive changes in the world.

We believe that our technological solutions will strengthen the important projects and initiatives of public organizations, government agencies, and educational institutions, and help change the world for the better.

In the last two years, we have accomplished over 25 projects together with the Ministry of Health of Ukraine, UNICEF Ukraine, UNFPA, Rakuten Viber, Ukraïner, and many others.

OUR VOLUNTEERING PROJECTS ARE ALIGNED WITH GLOBAL SOFTSERVE CSR FOCUSES



**SUPPORTING
HEALTHCARE**



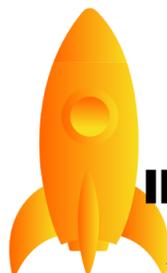
**SOLUTIONS TOWARDS
DIVERSITY, EQUITY,
AND INCLUSION**



**HELPING PEOPLE
IN NEED**



**IMPROVING
EDUCATIONAL
OPPORTUNITIES**



**INNOVATIONS
AND SMART
CITY INITIATIVES**



**PROMOTING
ENVIRONMENTAL
RESPONSIBILITY**



**EMPOWERING
COMMUNITIES**

PROGRAM HIGHLIGHTS



388

**VOLUNTEERS
CONTRIBUTED**

98

**NPS SCORE AMONG
VOLUNTEERS**

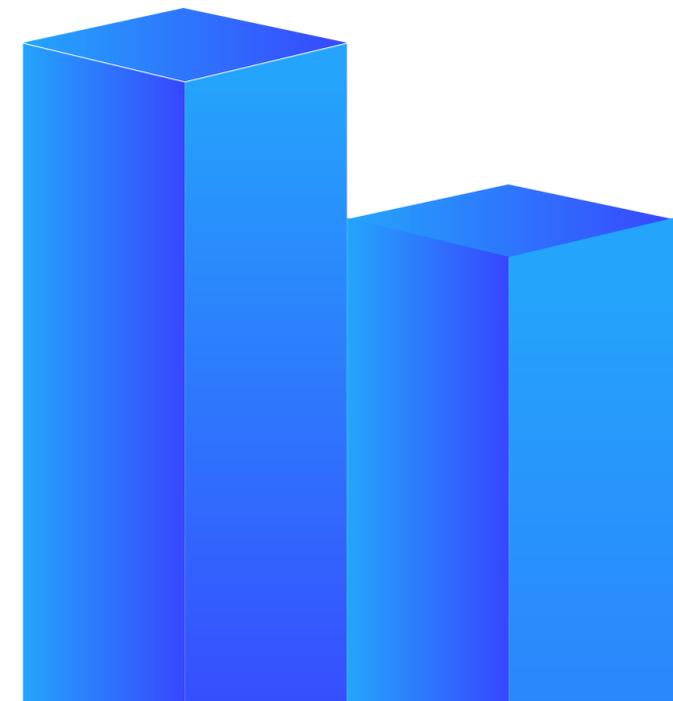
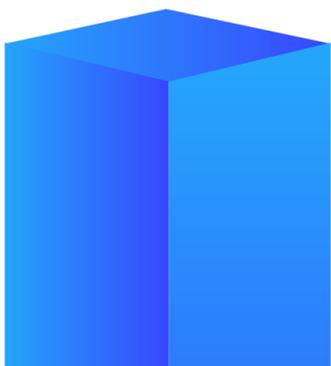
25

**FINISHED
PROJECTS**

ON BEHALF OF OVER

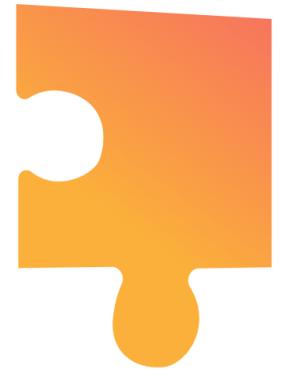
30

**GOVERNMENTAL AND
NON-GOVERNMENTAL
ORGANIZATIONS**



OUR IMPACT

Since its launch at the end of 2020, Open Tech has conducted pro-bono projects designed to solve acute social problems.



1.2

MILLION CHILDREN
changed their eating habits

13,905

KG OF FOOD
saved for people in need

4,095

YOUNG PEOPLE
engaged to become game-
changers in their communities

MORE THAN
3,000

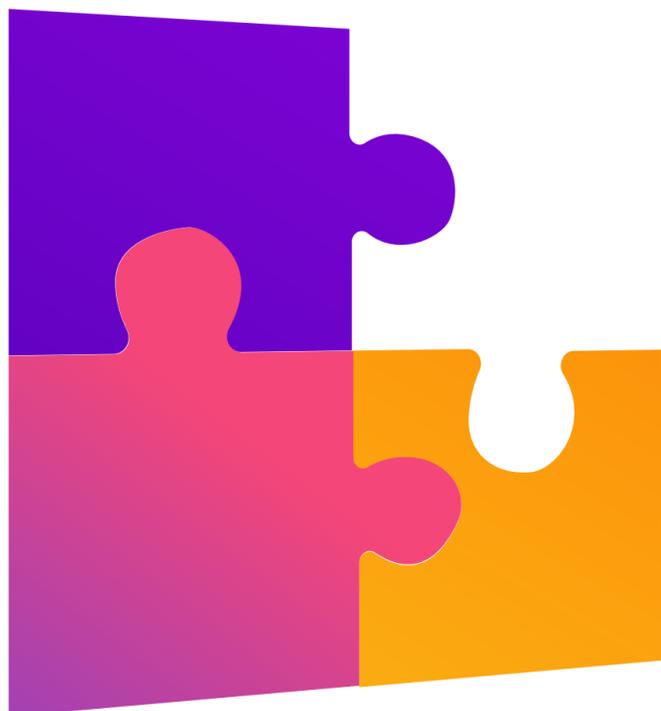
TEACHERS
started teaching in Ukrainian

MORE THAN
3.5

MILLION
Viber users in Bulgaria were
provided with access to daily
statistics and updates
regarding covid-19

MORE THAN
5,700

FAMINE VICTIMS
were honored



15,950

VOLUNTEERS
connected through the
Volunteering platform

and more...

GLOBAL RECOGNITIONS



Bronze Award at Corporate Engagement Awards 2021 for Best pro-bono work for a charitable, social, or ethical cause category (with TripAdvisor, Rakuten Viber, UNICEF Ukraine and UNFPA in Ukraine).



2022 Global Good Awards finalist in the Technology for Good category.



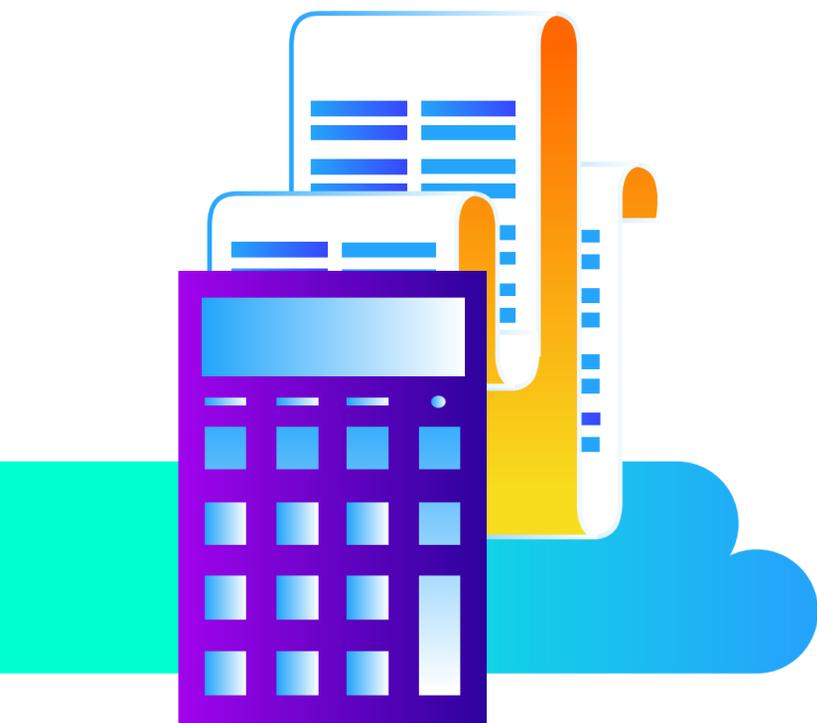
Finalist for the UN Global Compact Partnership for Sustainability Award 2021.

OUR PARTNERS



The background features a series of overlapping, curved lines in shades of blue and cyan. A prominent dark blue curve starts from the top left and sweeps across the middle. Several horizontal bars of varying lengths and colors (light blue, cyan) are positioned across the right side, some appearing to be part of a larger structure or chart.

**ENVIRONMENTAL
RESPONSIBILITY**



DISPOSABLE HYGIENE PRODUCT IMPACT CALCULATOR

IN PROGRESS

7 VOLUNTEERS

Zero Waste Lviv is an NGO that supports a more ecologically sustainable future by promoting zero waste practices in Ukraine.

In partnership with Zero Waste Lviv, SoftServe IT Academy is creating additional functionality to the NGO's website that will help calculate the number of used disposable hygiene products and their estimated ecological footprint.

PARTNER:

Zero Waste Lviv

UKRAINE WITHOUT WASTE

IN PROGRESS

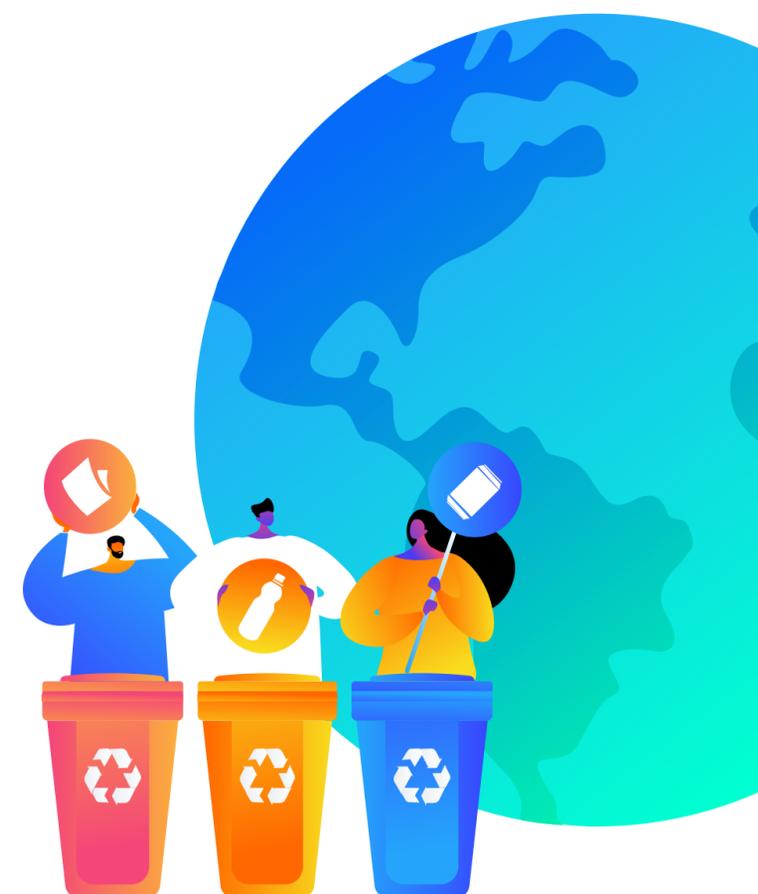
17 VOLUNTEERS

Tackling waste disposal issues and promoting recycling in Ukraine has been a priority for **No Waste Ukraine** during the past seven years. In 2017, No Waste Ukraine opened its first Recycling Station, which sees about 500 visitors daily.

SoftServe Lviv IT Academy is working on an app that will allow users to call for waste pick-up and to send plastic for recycling by post. This app will significantly simplify waste sorting and help to ensure that plastic will go directly to a recycling facility instead of a landfill.

PARTNER:

Ukraine without waste



The background is a solid blue color with several overlapping geometric shapes and lines. A prominent dark blue line starts from the top right, goes down to the left, then turns right and goes up to the right. There are also various other blue shapes, some with soft, wavy edges, scattered across the background.

**IMPROVING
EDUCATIONAL
OPPORTUNITIES**

EXTRACURRICULAR ACTIVITIES

IN PROGRESS

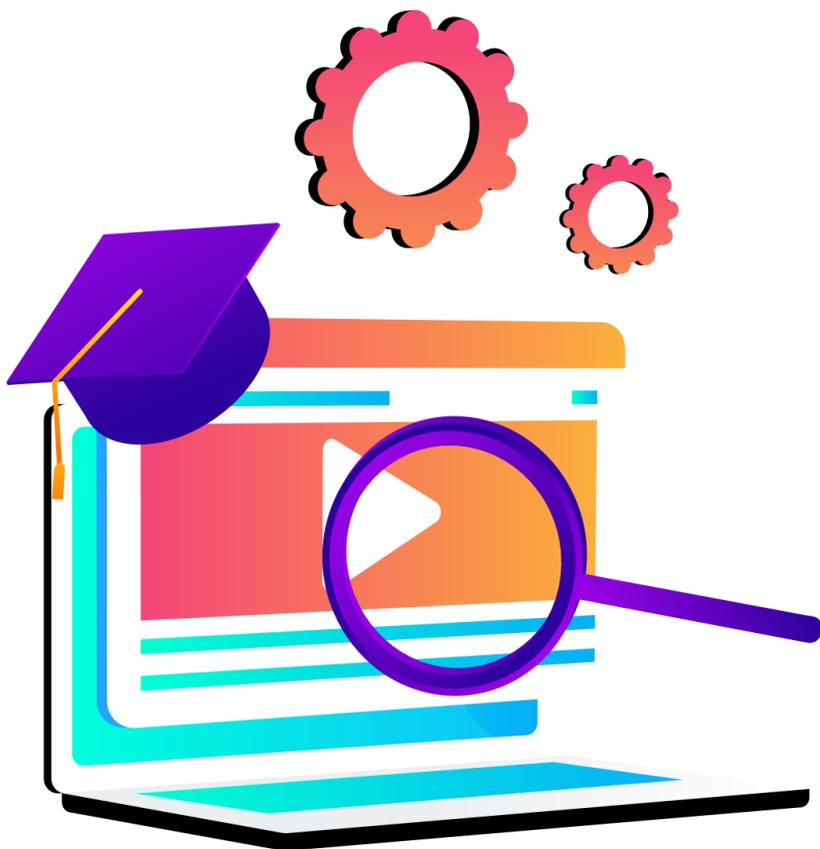
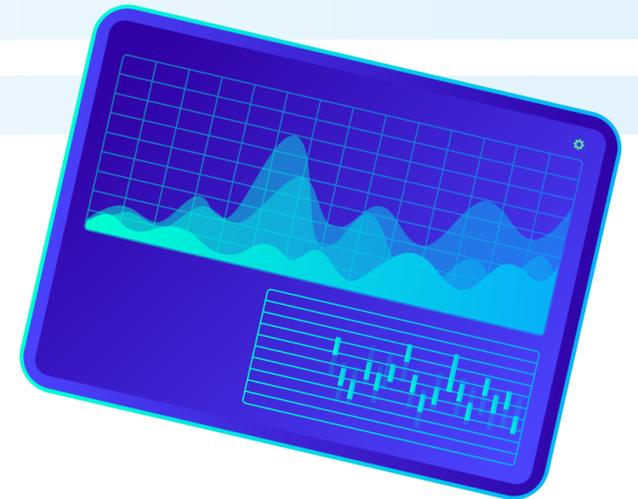
29 VOLUNTEERS

Sometimes it can be difficult for parents to find interesting activities, local clubs, or extracurricular education for their children, especially if there is no dedicated website that provides such information.

In cooperation with the **Ukrainian Ministry of Education and Science, SoftServe IT Academy** is creating an integrated information website to support extracurricular education. When completed, this website will offer children and their parents a complete list of after-school activities to choose appropriate activities from.

PARTNER:

Ministry of Education and Science of Ukraine



OSVITA NOVA

A PLATFORM FOR ALTERNATIVE EDUCATION

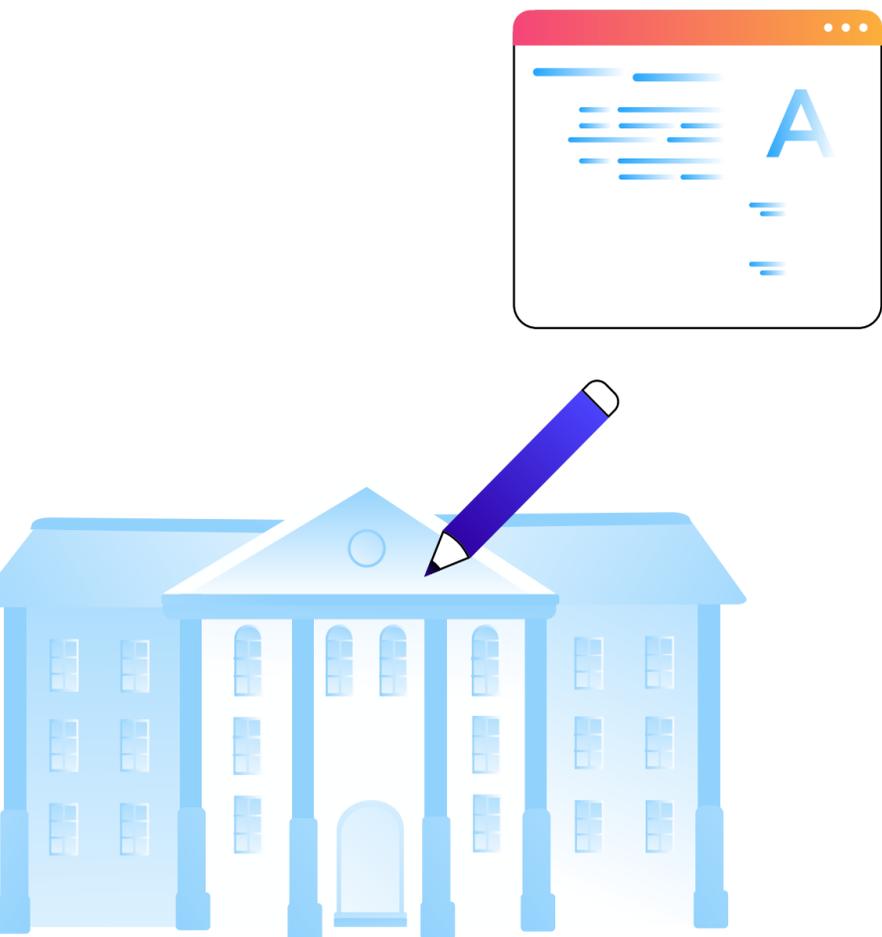
2020

7 VOLUNTEERS

Osvita Nova was created as a website where parents can find schools, clubs, and courses for their children, and to share information about various school formats and other forms of alternative education.

PARTNER:

Osvita Nova



SERVICE FOR ONLINE LEARNING

IN PROGRESS

6 VOLUNTEERS

During wartime, many universities and other educational institutions can't operate because the building has been destroyed or the faculty has evacuated to a safer location. Under these conditions, a virtual university can become an effective solution for those who want to continue their university education.

In cooperation with the **Ukrainian Ministry of Education and Science**, SoftServe volunteers are creating an integrated website that combines relevant information about distant learning for university students.

PARTNER:

Ministry of Education and Science of Ukraine

TEACH IN UKRAINIAN

EMPOWERING TEACHERS TO TEACH IN UKRAINIAN

2021

9 VOLUNTEERS

A 2020 study revealed that among 300 private clubs and sections in the five largest cities of Ukraine, only 15% of teachers taught children exclusively in Ukrainian. Since then, 3,000 teachers have begun teaching in the Ukrainian language through [Teach in Ukrainian](#) initiative.

PARTNER:

Teach in Ukrainian



The background features a large, abstract geometric composition. A prominent white triangle is positioned in the upper right quadrant, pointing downwards. This triangle overlaps with a large, light blue shape that occupies the central and right portions of the frame. On the left side, a dark blue curved shape, resembling a segment of a circle or a stylized 'C', overlaps with the light blue area. The bottom right corner is a solid light blue rectangle. The overall aesthetic is clean, modern, and minimalist.

**DIVERSITY,
EQUITY, AND
INCLUSION**

ŁADNE HISTORIE

IN PROGRESS

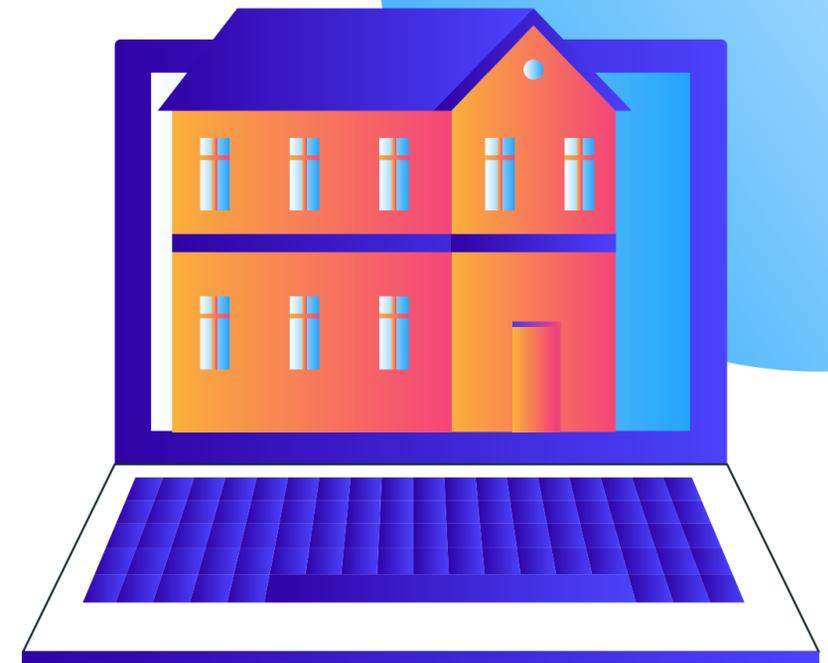
9 VOLUNTEERS

SoftServe associates are building a website on behalf of the **Ładne Historie Foundation** of Wrocław, Poland that serves those with disabilities and local communities.

The Foundation creates space for local communities to develop their own culture, teach mutual respect and empathy, and to create an ever-growing number of people who want to do something for others. The Foundation's audience is very diverse (young people, the elderly, and people with disabilities), so it's necessary to build a complex, transparent, and accessible website that meets the needs of each audience group.

PARTNER:

Ładne Historie



HUMAN RIGHTS

2022

17 VOLUNTEERS

In coordination with the Office of the President of Ukraine, the Ukrainian Ministry of Justice, the Ukrainian Ministry of Foreign Affairs, and the Mission of the President of Ukraine in the Autonomous Republic of Crimea, SoftServe volunteers have created a [website to collect and process possible human rights violations](#) committed by citizens of the Russian Federation and their allies.

The facts collected will be used as evidence before the European Court of Human Rights and the UN International Court of Justice.

PARTNERS:

- Office of the President of Ukraine
- Ministry of Justice of Ukraine
- Ministry of Foreign Affairs of Ukraine
- Mission of the President of Ukraine in the Autonomous Republic of Crimea

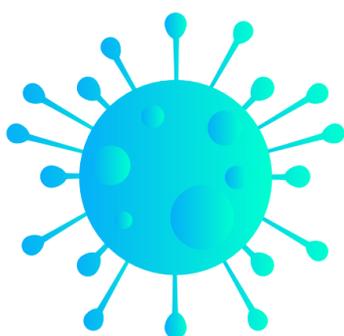




**SUPPORTING
HEALTHCARE**

THROUGH 2020, FACING A PREVIOUSLY UNKNOWN VIRUS, WE DESIGNED SOLUTIONS TO HELP FIGHT COVID-19

COVID-19 BULGARIA PLATFORM



9 VOLUNTEERS

In partnership with Rakuten Viber we created the COVID-19 Bulgaria chat-bot to provide **more than 3.5 million** Viber users in Bulgaria access to information from official sources regarding the latest COVID-19 developments and government measures.

PARTNERS:

- Bulgarian Government
- Rakuten Viber

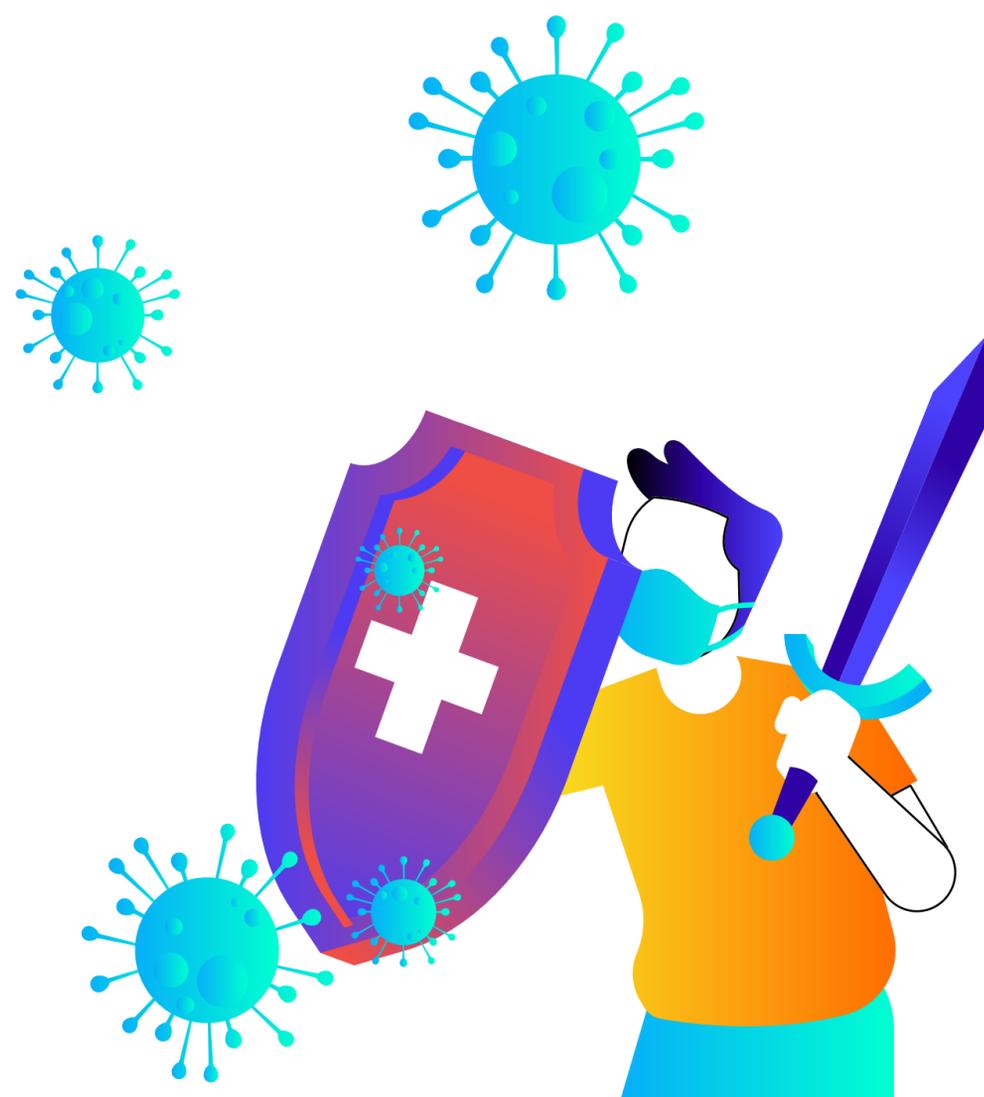
RESOURCE WITH UP-TO-DATE INFORMATION ON THE DISTRIBUTION ON COVID-19 IN UKRAINE

9 VOLUNTEERS

In partnership with UNICEF Ukraine and Ukraine's Center for Public Health, a resource was developed for **collecting and analyzing COVID-19 data and disease statistics in Ukraine**. This initiative improved information collection and evaluation efforts, and allowed experts to better predict possible scenarios for the spread of the disease.

PARTNERS:

- UNICEF Ukraine
- Ukraine's Center for Public Health



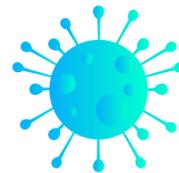
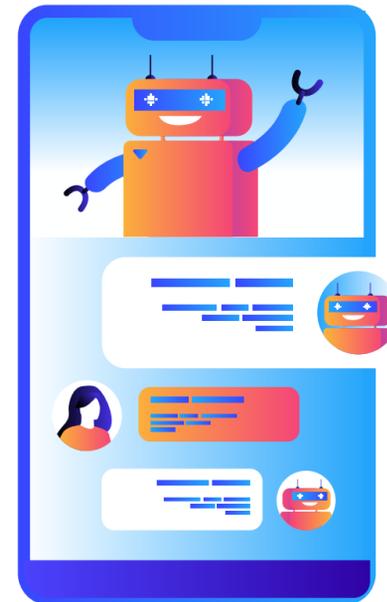
STOPCOVID-19 WEBSITE

8 VOLUNTEERS

Open Tech volunteers created the **STOPCOVID-19 WEBSITE**, where users can quickly find the contact information for their family doctor, learn more about the symptoms of the illness, and find out what to do if they suspect they've contracted the virus.

PARTNER:

Lviv regional council



FIGHT COVID-19 WEBSITE

7 VOLUNTEERS

We developed **FIGHT COVID-19**, a website to coordinate hospitals and donors in the Lviv region.

PARTNER:

Lviv regional council



CROWDFREE

MAKING IT EASIER TO AVOID CROWDS

2 VOLUNTEERS

In conjunction with Tripadvisor, Amazon Web Services (AWS), and Slack, we created Crowdfree, a crowd tracking app that predicts the potential for large crowds that may gather in particular locations, allowing users to plan activities without an elevated risk.

PARTNERS:

- Tripadvisor
- AWS
- Slack



NUTRITION

CHANGING THE EATING HABITS OF SCHOOLCHILDREN

2021

33 VOLUNTEERS

Eating mostly carbohydrates and sugar-laden foods in school cafeterias led to childhood health problems, including obesity.

With the help of the [Nutrition platform](#), **1.2 million** schoolchildren were served healthier meals and began to change their eating habits for the better.

PARTNERS:

- UNICEF Ukraine
- Ministry of Education and Science of Ukraine



DOKAZOVI

IN PROGRESS

12 VOLUNTEERS

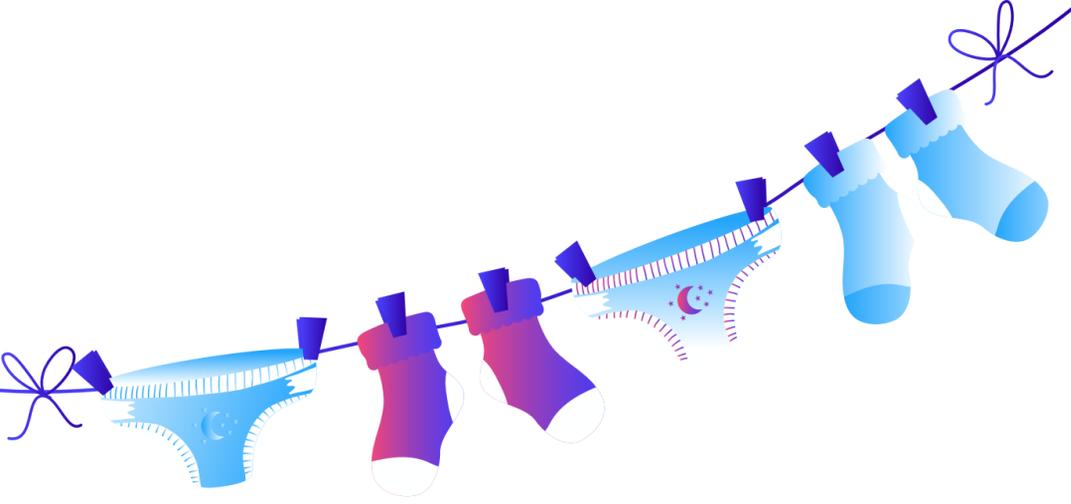
People tend to be afraid of the unknown, and many may resist vaccinations simply because they do not understand how vaccines or other medications actually work.

In conjunction with **UNICEF Ukraine**, Open Tech volunteers are creating a website that features verified medical information and news regarding the ongoing COVID-19 pandemic.

PARTNER:

UNICEF Ukraine





NEWBORNS

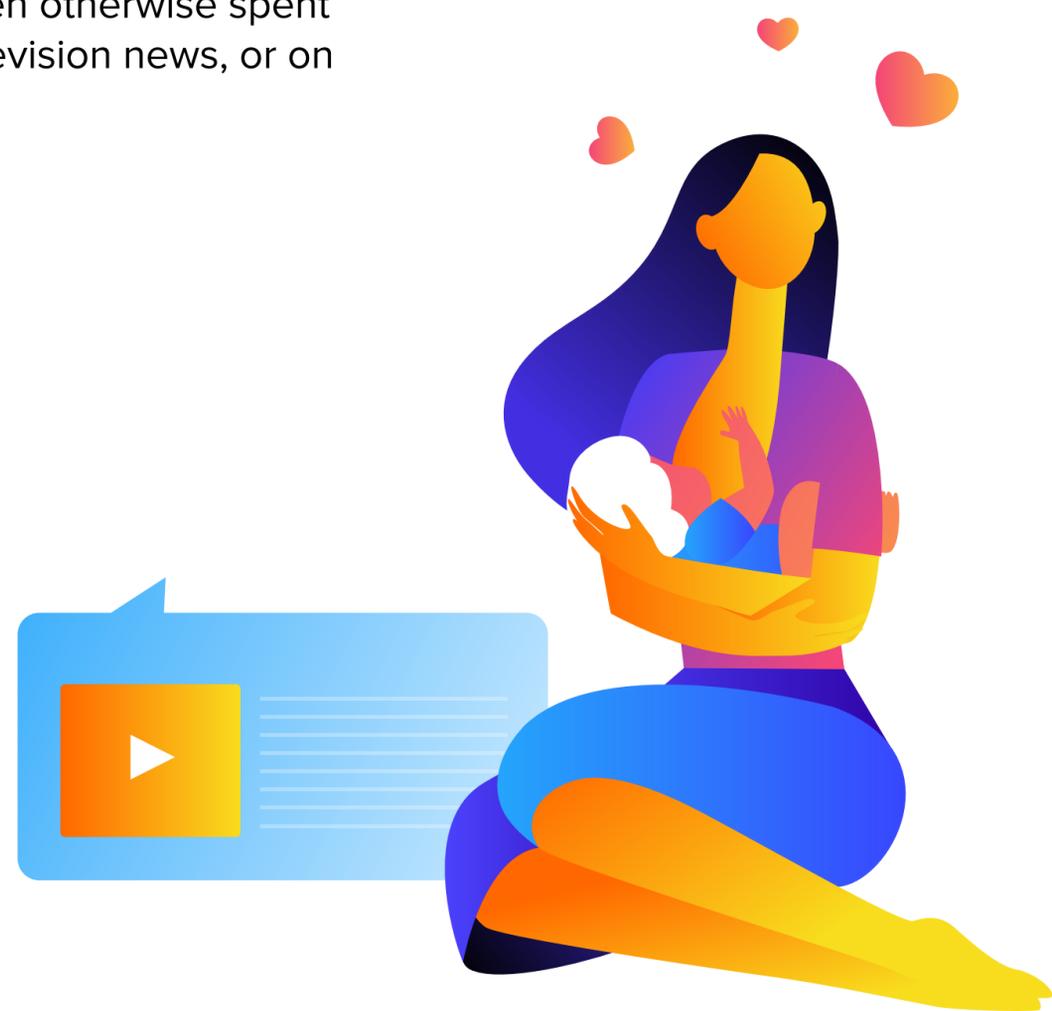
IN PROGRESS

8 VOLUNTEERS

SoftServe has joined this UNICEF project that is helping young parents care properly for their newborns. Volunteers are working with health professionals and UNICEF experts to create a mobile app that will remind users about vaccinations, inform them about the intricacies of breastfeeding, mental health, and more important information.

The ultimate goal for the app is for it to become a recognized, reliable educational resource regarding baby care by publishing verified information from UNICEF. The resource will significantly save time for parents, which might have been otherwise spent searching for answers on online forums, television news, or on social media.

PARTNER:
UNICEF Ukraine



CORONARY STENOSIS DETECTION

IN PROGRESS

5 VOLUNTEERS

One of the most common causes of death worldwide is coronary heart disease (CHD). Traditionally, cardiologists have used coronary angiography—an X-ray taken of arterial heart lesions that are made visible by a contrast agent such as iodine—to detect and treat CHD.

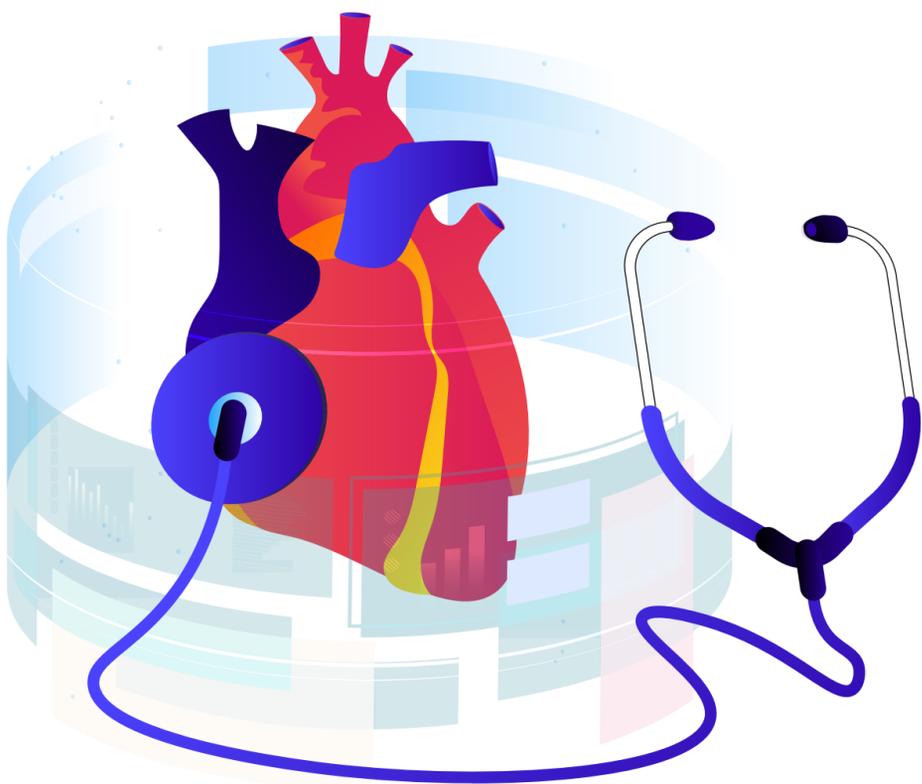
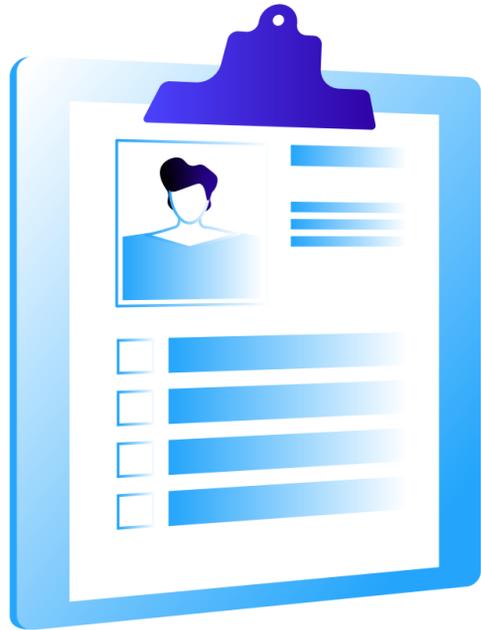
Yet this method isn't foolproof, with even the most qualified specialists often debating interpretations of the X-ray images. Furthermore, excessive workloads and other human factors can lead to misinterpretation of these results.

SoftServe Data Science specialists have collaborated with cardiologists from the **Dnipropetrovsk Regional Clinical Center of Cardiology and Cardiac Surgery** to create a new approach for interpreting coronary angiography image results.

Based on a medical analysis of 20,000 coronagraphs—the images from the coronary angiograms—SoftServe specialists can simulate the five best specialists' medical consultations. Combining trained artificial intelligence and CV technology, this solution will help doctors make more accurate diagnoses and choose the best treatment for their patients.

PARTNER:

Dnipropetrovsk Regional Clinical Center of Cardiology and Cardiac Surgery





**INNOVATIONS
AND SMART CITY
INITIATIVES**

WEBSITE FOR THE LVIV REGIONAL STATE ADMINISTRATION

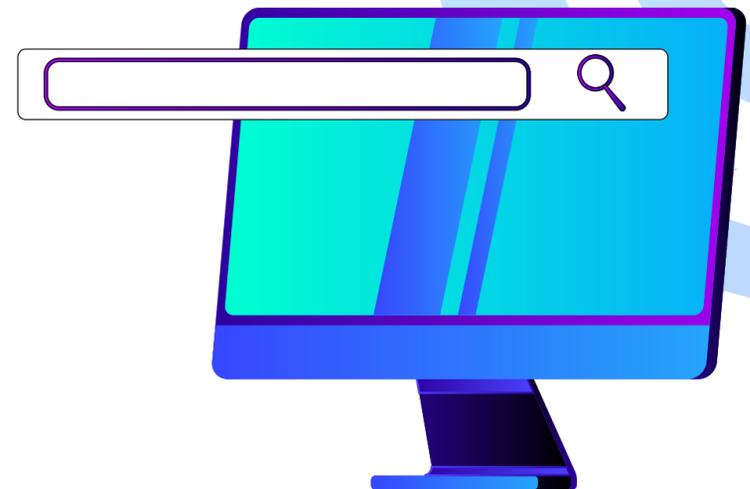
2022 21 VOLUNTEERS

SoftServe specialists are updating the [Lviv Regional State Administration](#) website. Users are able to quickly navigate between various regional and state governmental services.

In addition, users can choose from categories that offer assistance for families, people with disabilities, regional military activity news, current Chornobyl nuclear power plant accident warnings, farming and entrepreneurial support, and more. This online resource is also accessible for users who are visually impaired.

PARTNER:

Lviv Regional State Administration



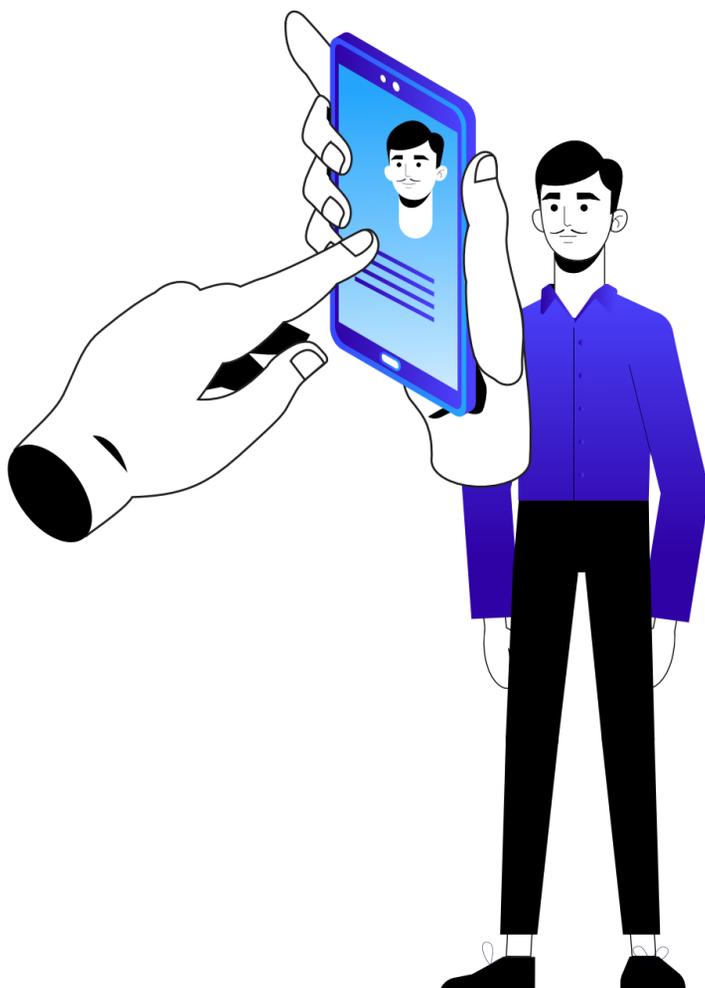
MOBILE IDENTITY VERIFICATION

IN PROGRESS 2 VOLUNTEERS

In cooperation with the **Ukrainian State Migration Service**, SoftServe specialists are creating a photo identification app. This app is needed at detention locations or during security checks. Authorized State Migration Service officers can use the app to check an undocumented individual's identity if they are suffering from memory loss, are unconscious, or may be considered to be suspicious persons.

PARTNER:

The State Migration Service of Ukraine



FRAGMENTS ART PROJECT

IN PROGRESS

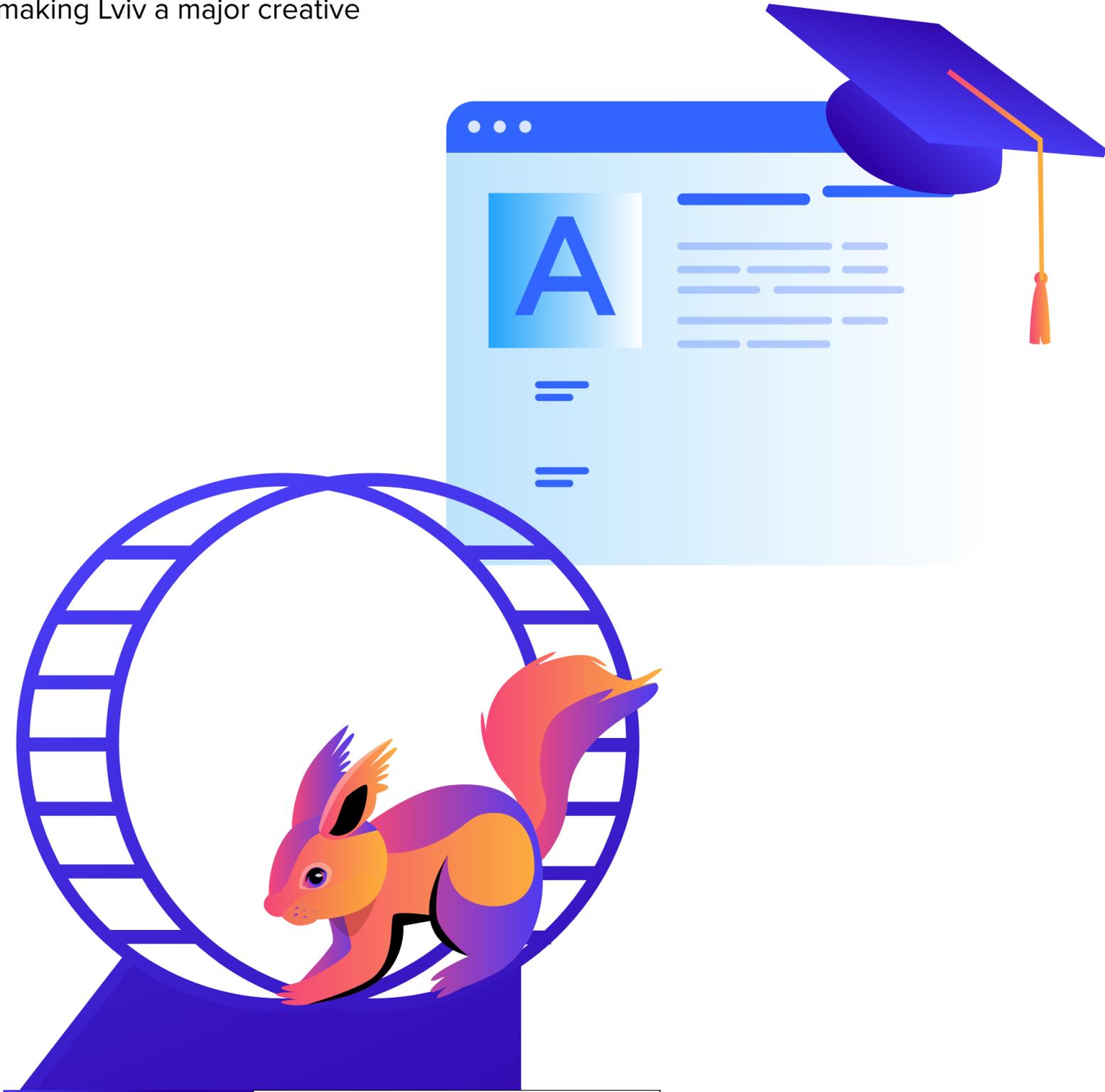
6 VOLUNTEERS

As part of the **Lviv Educational and Creativity Cluster’s “Fragments”** art project, SoftServe volunteers will create an interactive website to show individual art display locations in Lviv universities.

“Fragments” consists of interpretive art displays that were created to challenge a viewer’s pre-conceptions and encourage a fresh perspective of their lives. Project organizers also hope to illustrate the role local universities play in making Lviv a major creative center in Ukraine.

PARTNER:

Lviv cluster of education and creativity



The background features a vibrant purple-to-blue gradient. It is decorated with several large, semi-transparent circles in shades of purple and blue, and three solid blue rectangular blocks of varying sizes and orientations, creating a modern, abstract composition.

**EMPOWERING
COMMUNITIES**

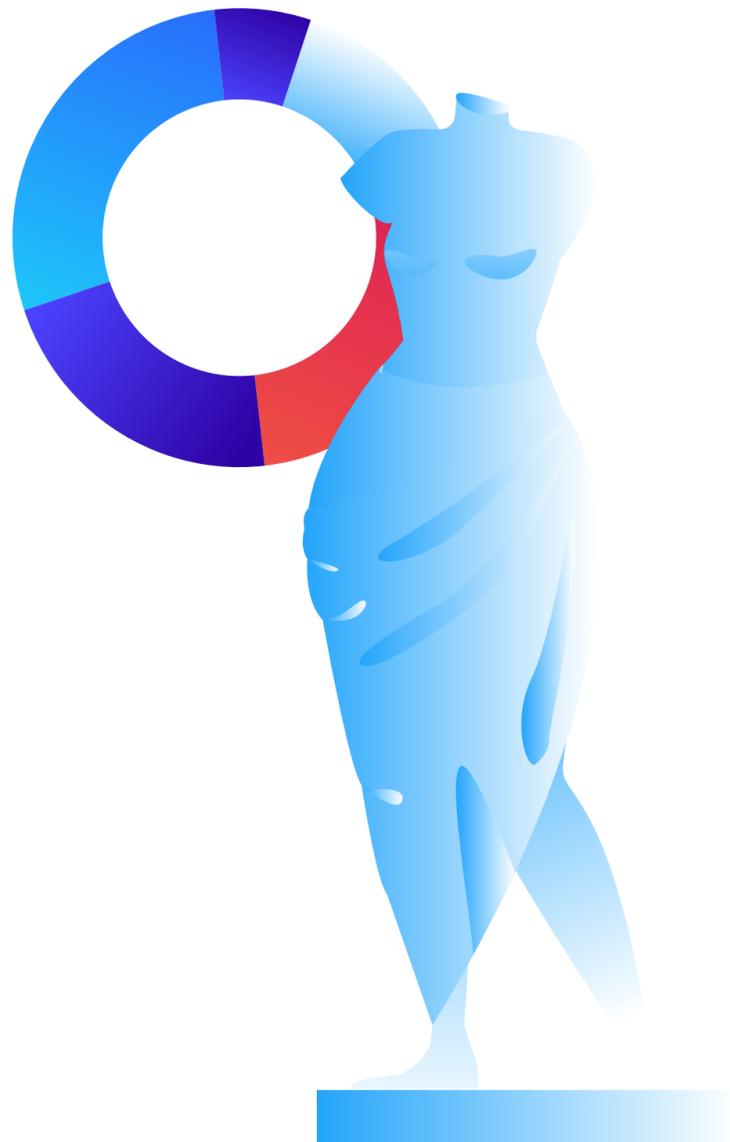
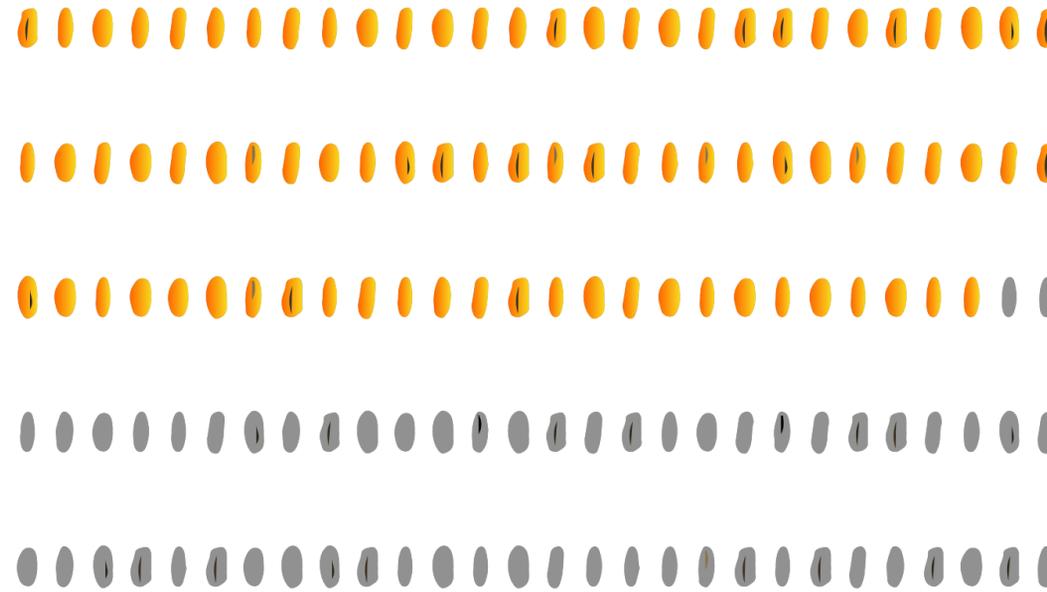
GRAINS OF TRUTH

MEMORIZING HOLODOMOR VICTIMS

2020 12 VOLUNTEERS

In 2020, Open Tech volunteers designed the [Grains of Truth](#) website in support of the **National Museum of the Holodomor-Genocide** in Kyiv. A total of **323,116\$** were raised through the website, which also honored the memory of more than **5,700 famine victims**.

PARTNER:
Grains of Truth



CULTURAL SPACE

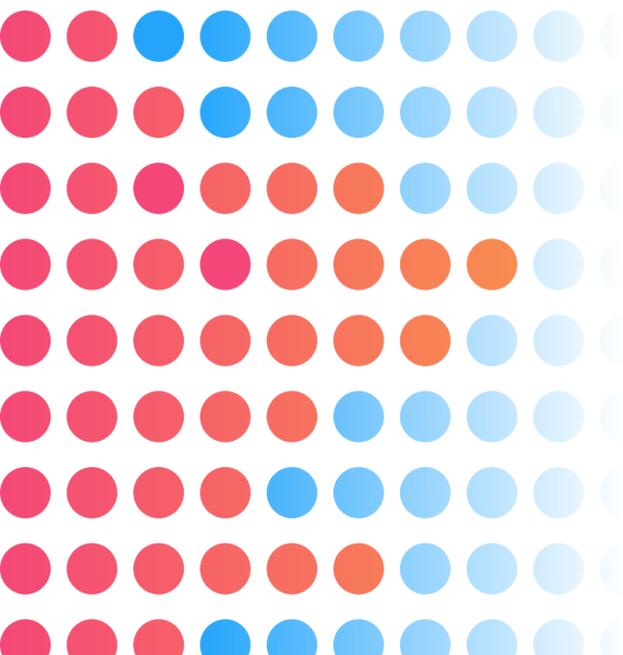
A WEBSITE THAT WILL CONNECT ARTISTS

IN PROGRESS 11 VOLUNTEERS

The **Ukrainian Cultural Foundation**, a state-owned institution, was looking for more efficient digital ways to promote the development of cultural projects on a competitive basis.

In response, SoftServe specialists are creating "**Cultural Space**", a website that will connect artists, communities, businesses, and governmental institutions. Users will have an opportunity to choose an unfunded cultural project to either support financially or become a project service provider.

PARTNER:
Ukrainian cultural foundation



UKRAINIAN VOLUNTEER SERVICE

CONNECTING VOLUNTEERS

2020

8 VOLUNTEERS

A total of **15,950** people joined social initiatives through the [Volunteer platform](#). Covering numerous organizations, initiatives, projects, and events throughout Ukraine, the portal allows users to find partners for initiatives, as well as like-minded people eager to drive positive changes in their communities.

PARTNERS:

- UNICEF
- Ministry of Culture and Information Policy of Ukraine
- Ukrainian Volunteer Service

YOUTH WELL-BEING INDEX PLATFORM UPGRADES

2021

9 VOLUNTEERS

Supported by UNFPA, **4,095 young people** participated in the [youth well-being project](#), which helped improve the quality of their lives in the cities of Ukraine.

PARTNER:

UNFPA Ukraine





NATIONAL MUSEUM OF THE HISTORY OF UKRAINE

IN PROGRESS

6 VOLUNTEERS

It can be difficult to grab an audience's attention and inspire them to learn about their history in today's fast-moving, digital world.

SoftServe software developers and web designers will work closely with staff from **Kyiv's National Museum of the History of Ukraine** to create an immersive online experience that will take visitors on a tour from Ukraine's prehistoric past to the present day. The museum currently holds more than 700,000 artifacts, including archeological finds left by early inhabitants of the region, including coins, weapons, artwork, manuscripts, and historical items from Ukraine's struggle for independence.

PARTNER:

National Museum of the History of Ukraine

SPEED VETERANS' GROUP SERVICES

IN PROGRESS

7 VOLUNTEERS

Since 2018, the **Kyiv Veteran Center** has served Ukrainian military veterans and their families. The Center's services and the number of clients has continuously grown, which can make internal processes less efficient.

Thanks to technical and process improvements recommended by SoftServe volunteers, it will soon be easier for Center clients and their families to receive services from Kyiv's **Veteran Hub**.

PARTNER:

Veteran Hub





UKRAÏNER

AN APP THAT HELPS USERS TRAVEL ACROSS UKRAINE

IN PROGRESS

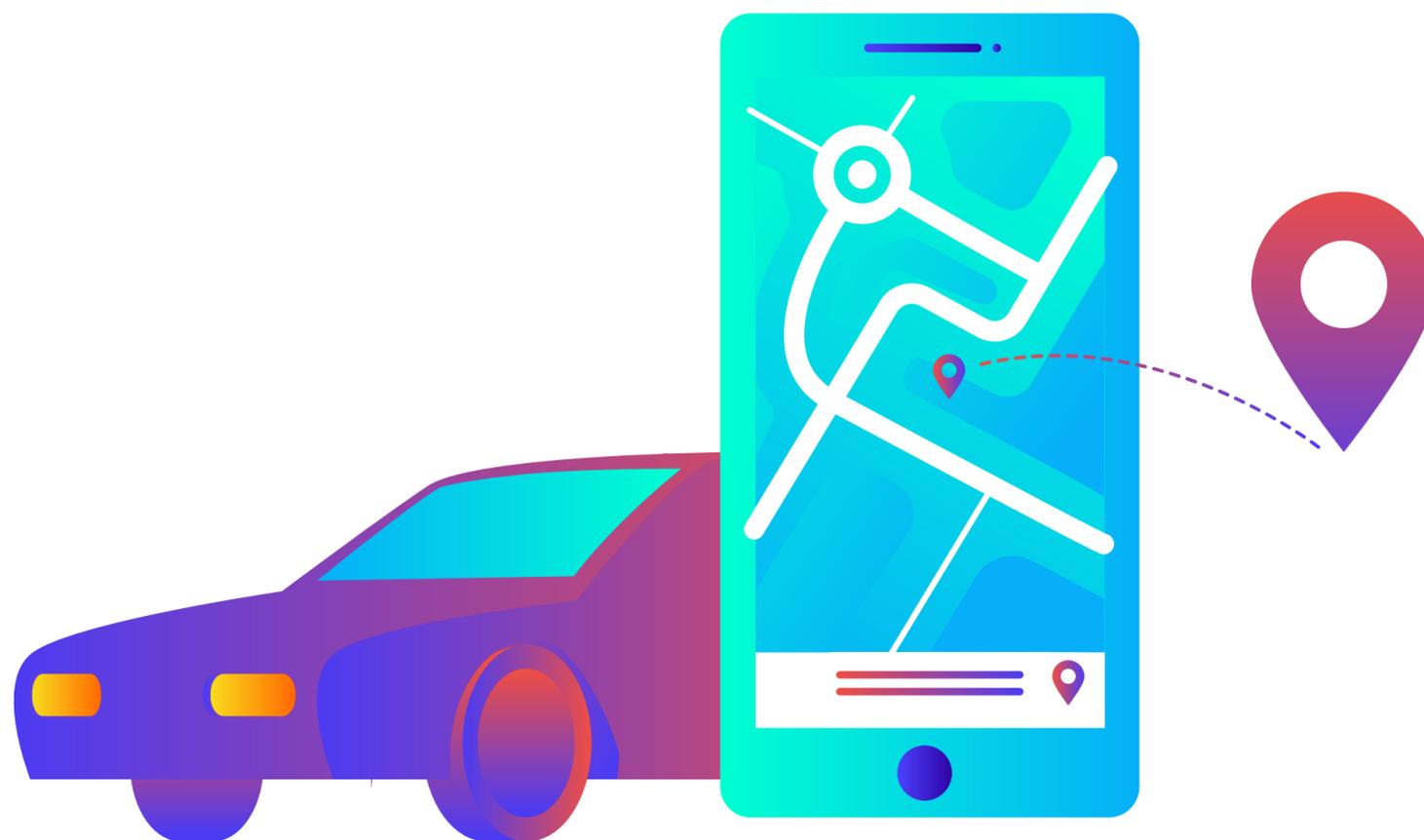
23 VOLUNTEERS

During the past few decades, Ukrainians have regularly left their hometowns and villages and moved to larger cities, many without a sense of their town's or village's history.

The **Ukrainer** media project fills this knowledge gap by sharing stories about the far-off corners of Ukraine, along with its people, art, and economy. SoftServe collaborated with Ukrainer to launch a mobile bilingual app that helps users to navigate and travel across the country.

PARTNER:

Ukrainer





**HELPING
PEOPLE IN NEED**

TARILKA

SAVING FOOD FOR PEOPLE IN NEED

2021

6 VOLUNTEERS

51% of Ukraine's population lives below the poverty line (as of the first half of 2020). At the same time, Ukrainians produced approximately seven million tons of organic waste annually.

With the help of the [Tarilka Project](#), **2,723** people in need received timely meals, and **13,905 kg** of food was saved and provided to those in need.

PARTNER:

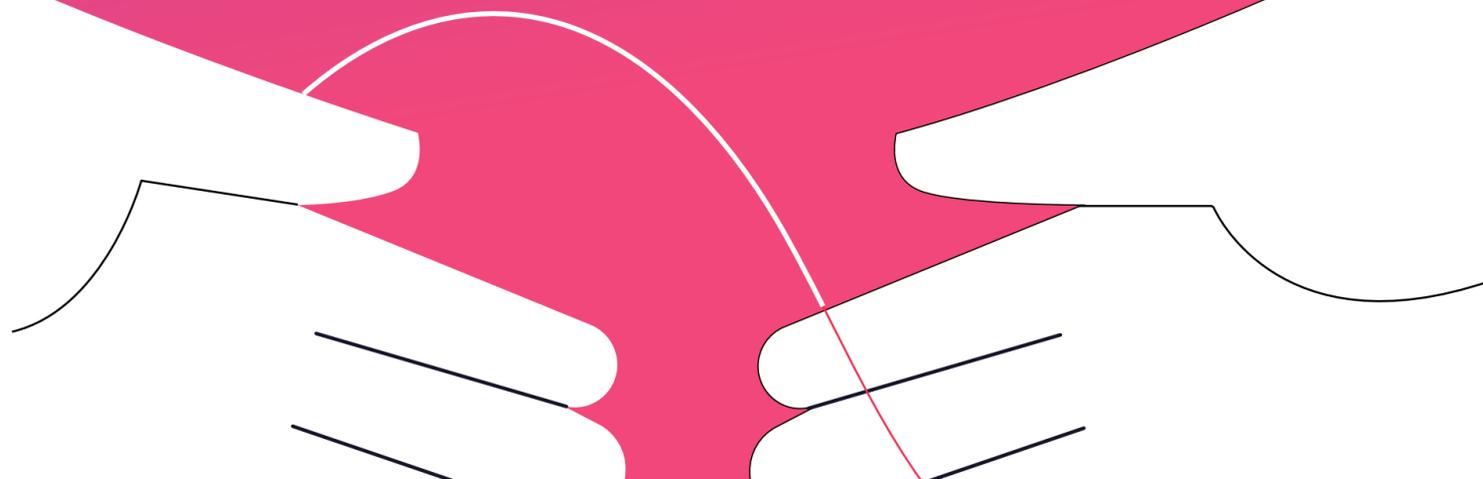
Tarilka



SUPPORTING UKRAINIANS IN THEIR FIGHT FOR FREEDOM

We had planned to continue supporting initiatives in healthcare, education, and the environment in 2022, but the war changed our priorities. Supporting Ukrainians in their fight for freedom became our main goal.

In the first six months of 2022, which at times felt like a lifelong journey, we devoted ourselves to those things that mattered the most. Striving for victory, we did our best to support as many critical initiatives as possible.





UNICEF SPILNO

A KNOWLEDGE BASE FOR THE UKRAINIANS IN POLAND

2022

6 VOLUNTEERS

Since February 24, 2022, more than 4.3 million Ukrainians have fled to Poland. Mainly, these refugees are women and children who may face a number of difficulties.

Together with UNICEF, SoftServe volunteers launched an informational portal called **UNICEF Spilno**, which contains life-saving information, advice, and services for parents, youth, and children from Ukraine who are temporarily living in Poland.

PARTNER:

UNICEF

ENABLING DONATIONS FOR COME BACK ALIVE

2022

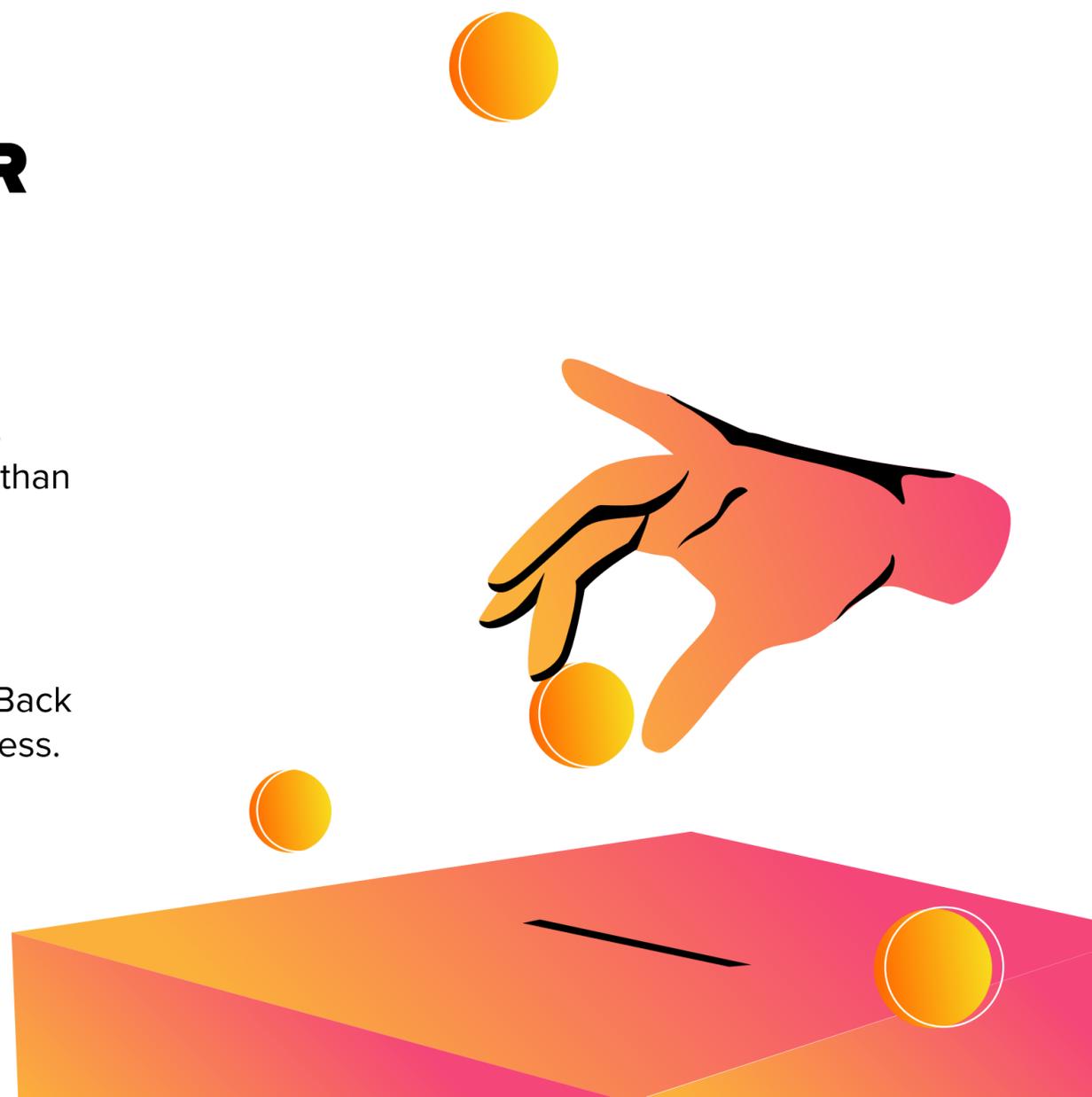
26 VOLUNTEERS

“**Come Back Alive**” is the largest and Ukraine’s most famous charitable fund supporting the nation’s armed forces. In less than three months following the Russian invasion, it raised 100,000,000\$. The fund equipped more than 50% of Ukrainian army brigades with thermal imaging devices.

Open Tech volunteers developed a new website for “Come Back Alive,” creating a simplified and more efficient donation process.

PARTNER:

Come Back Alive



PALYANYTSIA

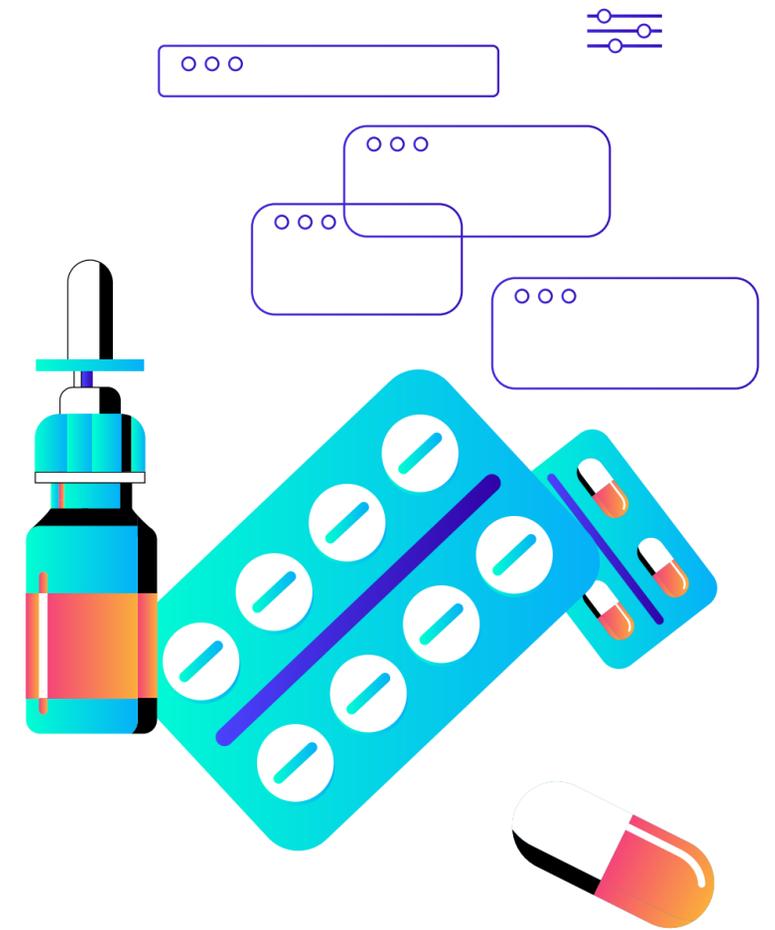
FINDING HELP QUICKLY

2022 6 VOLUNTEERS

With the beginning of the war in Ukraine, many volunteer organizations have arisen to support Ukrainians. While a welcome development, this phenomenon has sometimes resulted in confusion and informational overload.

SoftServe specialists and volunteers from the Ukrainian Volunteer Service have jointly created a website resource to organize and respond to requests from those in need. Through [Palyanytsia.Info](#), users can quickly search for humanitarian aid and volunteers' support anywhere in Ukraine among more than 950 organizations.

PARTNER:
Ukrainian Volunteer Service



NUMO:

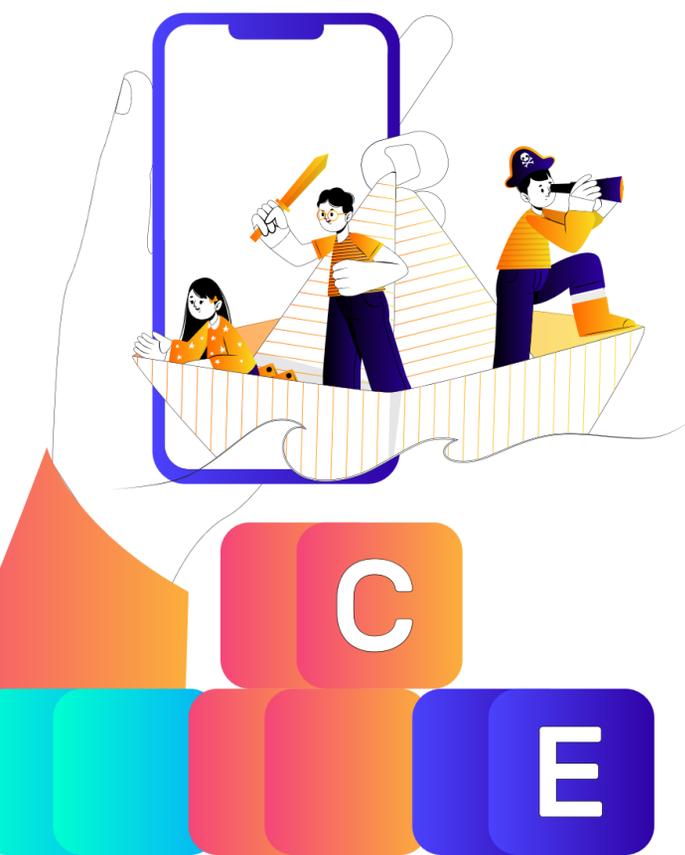
EDUTAINMENT APP

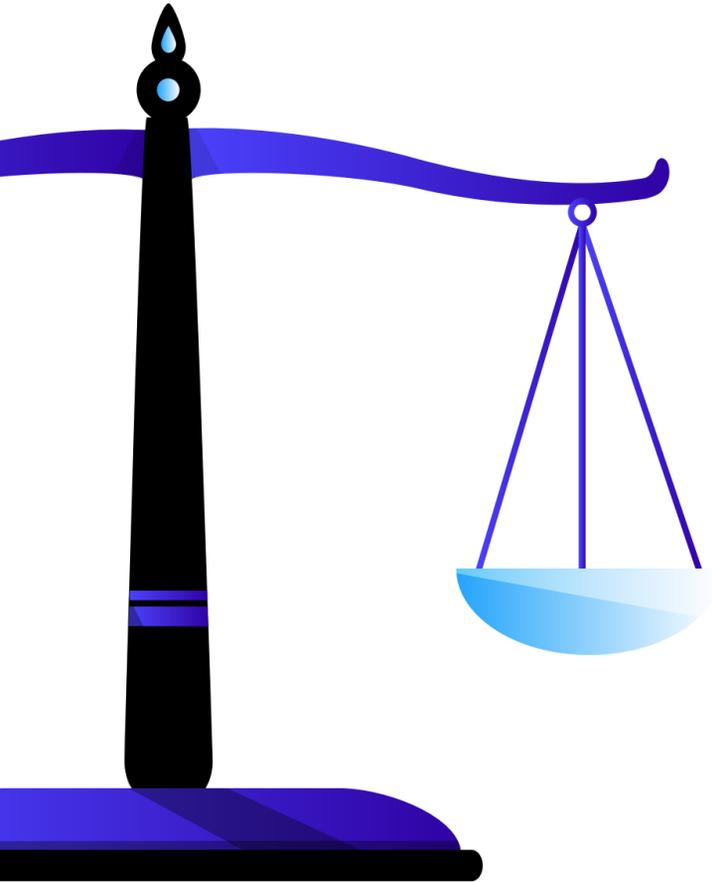
2022 7 VOLUNTEERS

Hundreds of thousands of Ukrainian toddlers are forced to sit in shelters during alarms or endure the long drive in search of safety. Also, those parents who are already abroad can't always pay enough attention to their children because they are trying to settle, even if temporarily, in a foreign land.

SoftServe volunteers, in cooperation with UNICEF, have created [an app with entertaining games for children](#) from infants to six years of age. This solution is designed to be simple and easy to download, even in places where internet connectivity is poor.

PARTNER:
UNICEF Ukraine





HUMAN RIGHTS

BRINGING RUSSIA TO JUSTICE

2022

17 VOLUNTEERS

In coordination with the Office of the President of Ukraine, the Ukrainian Ministry of Justice, the Ukrainian Ministry of Foreign Affairs, and the Mission of the President of Ukraine in the Autonomous Republic of Crimea, SoftServe volunteers created a [web platform](#) for the effective collection and processing of information regarding possible human rights violations committed by citizens of the Russian Federation and its allies.

The facts collected will be used as evidence on behalf of Ukraine before the European Court of Human Rights and the UN International Court of Justice.

PARTNERS:

- Presidential representative of Ukraine in Crimea
- Ministry of Foreign Affairs of Ukraine
- Ministry of Justice of Ukraine
- Office of the President of Ukraine

CONFLICT-RELATED SEXUAL VIOLENCE

IN PROGRESS

14 VOLUNTEERS

The UN registered 124 cases of sexual violence during the war as of the beginning of July 2022. The official number may be significantly lower than the actual figure because it is much more difficult to monitor and document such crimes during wartime.

A website being created by Open Tech volunteers will provide victims with free psychotherapeutic support to help them overcome their trauma and to help them complete their emotional recovery.

PARTNER:

UNFPA Ukraine



KOLO SIM'YI

IN PROGRESS

4 VOLUNTEERS

Kolo Sim'yi is a professional community of those who prepare psychoeducational materials and trains novices. With the beginning of Russia's invasion of Ukraine, the Center has provided victims of sexual violence, torture, and other war crimes with intensive psychotherapeutic help and a safe place in Lviv. This care is critical for those under intense stress and who suffer from extreme clinical depression.

To make more of those in need aware of the care and support that's available, SoftServe volunteers are creating a new website for Kolo Sim'yi that features detailed information regarding the programs that are available to them, along with easy navigation to find the services they need.

PARTNER:

Kolo Sim'yi



BULGARIA FOR UKRAINE CHAT-BOT

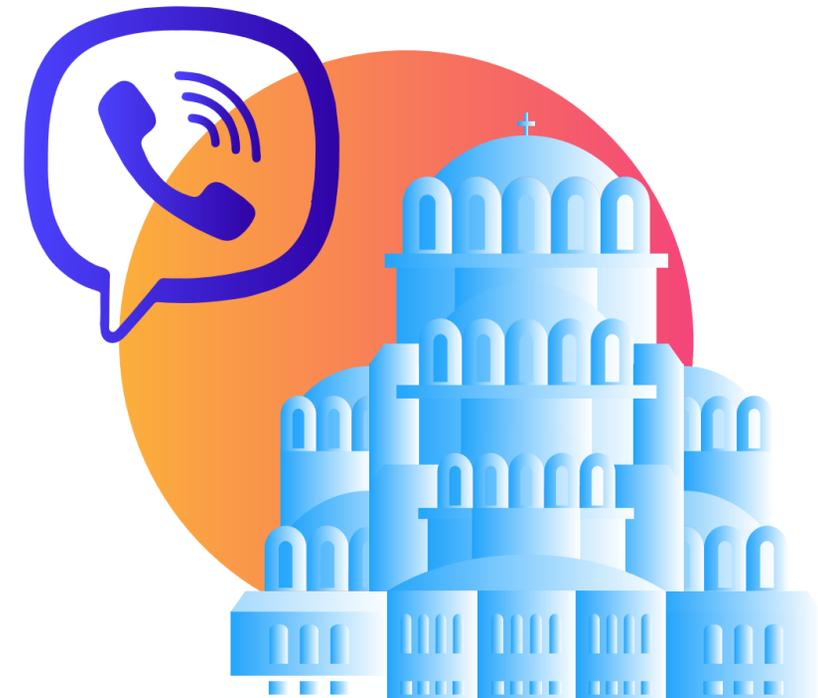
2022 5 VOLUNTEERS

Volunteers from SoftServe's Bulgarian office created a pro bono digital solution for the Bulgarian government in partnership with Rakuten Viber to assist Ukrainian refugees living in Bulgaria.

We created the **Bulgaria for Ukraine** chatbot to provide Ukrainians in Bulgaria with the best and most up-to-date information about their status in the country. The website also offers assistance to Ukrainians in need.

As a result of this initiative, more than **8,000 Viber users** have received information regarding the latest developments and Bulgarian government measures from official sources.

PARTNER:
Rakuten Viber



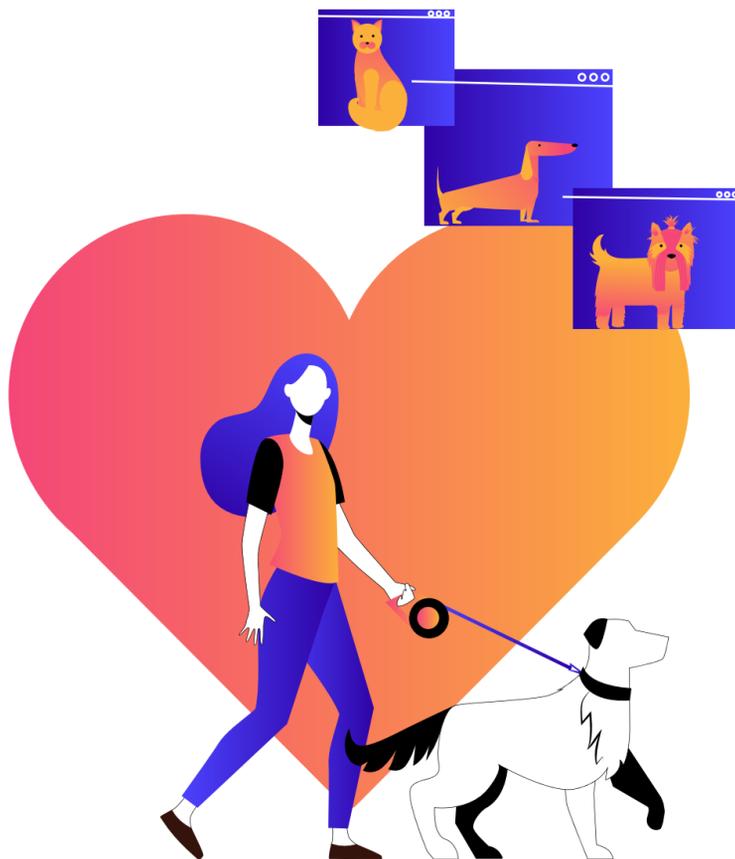
ADOPT PETS OF UKRAINE

IN PROGRESS 16 VOLUNTEERS

While the war is a great tragedy for millions of Ukrainians, many of their pets are completely unprotected and uncared for as a result. Hundreds, even thousands, of abandoned pets may be living on Ukraine's streets today.

Through an initiative sponsored by Kormotech, Open Tech is developing a pet adoption website that will help prospective foster pet owners adopt one of these abandoned pets from a dangerous region or an overcrowded pet shelter.

PARTNER:
Kormotech



HELP.GOV.UA

2022

7 VOLUNTEERS

SoftServe volunteers have created a new official [website portal](#) for users who want to provide humanitarian or financial aid to support the Ukrainian people, their businesses, and the national government during the war against Russian aggression.

This website was created in cooperation with the Office of the President of Ukraine and the Ukrainian Cabinet of Ministers.

PARTNERS:

Office of the President of Ukraine



POMAGAM UKRAINIE

HELPING UKRAINIAN REFUGEES TO POLAND

IN PROGRESS

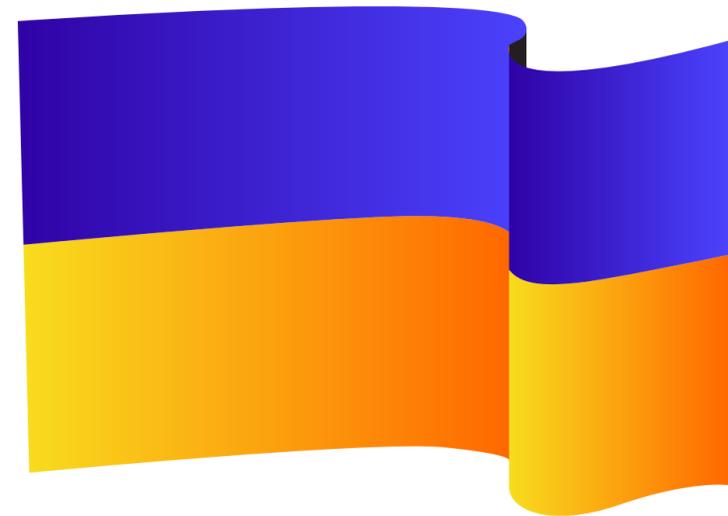
3 VOLUNTEERS

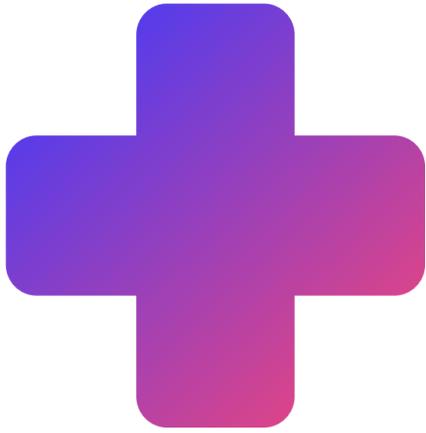
SoftServe volunteers in Poland are creating a website for Ukrainian refugees.

"Pomagam Ukrainie" is an initiative of the Polish government on behalf of Ukrainian refugees and for Poles who want to help those in need. The website enables the search for legal, medical, or social assistance, as well as connecting public organizations, local authorities, business, and individuals who are ready to provide support.

PARTNER:

Central Information Technology Center





MRC FOUNDATION

IN PROGRESS

6 VOLUNTEERS

The **MRC Foundation** is a charitable foundation from the Materials Research Center, established at the beginning of Russia's invasion of Ukraine. The foundation seeks medical aid and ammunition from abroad, and delivers that aid directly to the Ukrainian military and hospitals.

During the first month of the war, the MRC Foundation raised hundreds of thousands of dollars in aid from US partners for the Armed Forces of Ukraine, its Territorial Defence Forces, and Ukrainian medical institutions.

SoftServe volunteers are creating a new website for the foundation that will help attract even more aid and donations.

PARTNER:

MRC Ukraine





OUR PARTNER'S FEEDBACK

ANASTASIIA ZOLOTUKHINA-SHKURKO

Communication for Development Officer,
UNICEF

SoftServe team was professional and enthusiastic about the tasks, which were updated and added almost weekly. Before the portal launch, all the involved participants, did outstanding work and created a quality product. We are grateful for the involvement and persistence of the SoftServe team in working on Znaimo.

OLENA VUZKA

Operational Manager, Ukrainian
Volunteer Service

In less than 6 months since the launch of the volunteering platform together with SoftServe, over 50,000 people have learned about volunteering options, and more than 11,000 people joined volunteering initiatives in their cities. We believe that serving a good cause should be easy.

KOSTYANTYN PYLYPCHUK

Founder, Osvita Nova project

SoftServe team helped to create the most complete catalog of independent educational institutions of Ukraine. Here you can choose the best educational options for your child and prepare them for the future.

BOHDAN LOHVINENKO

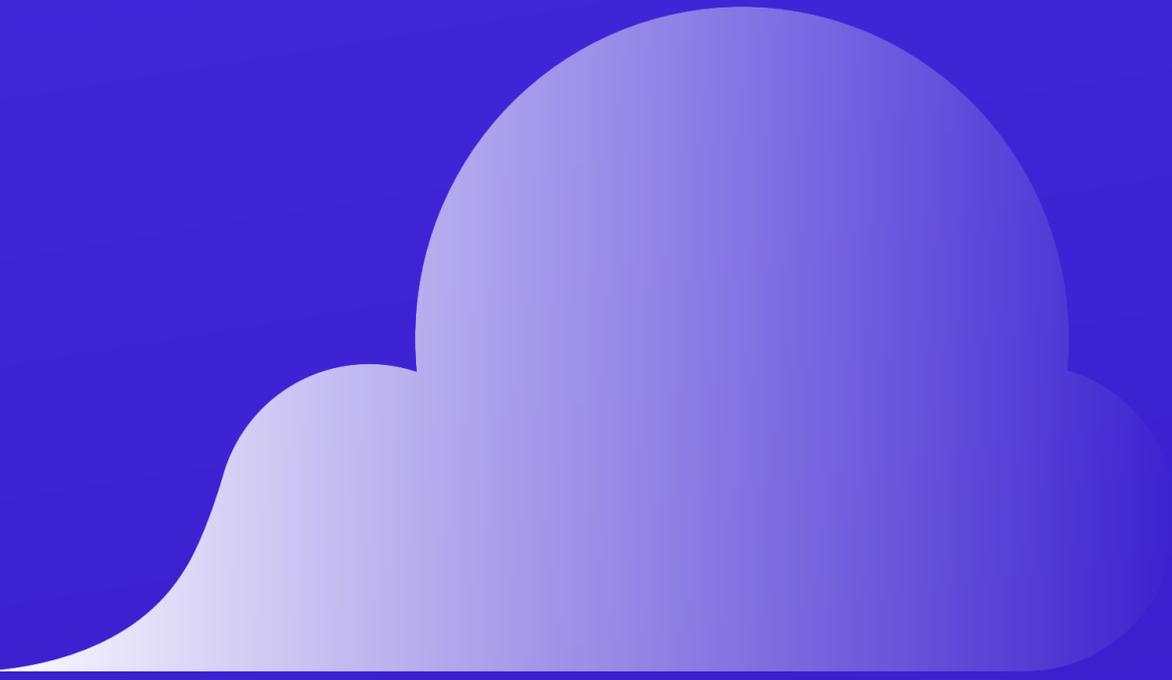
Co-Founder, Ukraïner project

Together with SoftServe, we've been working on creating a Ukraïner app to make traveling Ukraine more meaningful. This is part of our mission - to make Ukraine and Ukrainians closer to one another. And with the help of the app, we will be able to do it in a more practical and accessible way.

IVANNA KOBELEVA

Co-Founder, Teach in Ukrainian initiative

We have been cooperating with SoftServe since late 2020 to create Speak in Ukrainian website. With its help, thousands of parents will be able to find afterschool activities for the kids held in Ukrainian, the after-school clubs will have a chance to advertise their services for free, and teachers to learn Ukrainian. We are grateful to SoftServe for the realization of the large-scale social project Teach in Ukrainian.



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THE WORLD
TOGETHER**

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